

CERTIDÃO Nº 220425/38.368 – página 1 de 141

ABES – ASSOCIAÇÃO BRASILEIRA DAS EMPRESAS DE SOFTWARE

CERTIFICA

ORACLE DO BRASIL SISTEMAS LTDA. inscrita no CNPJ sob o nº 59.456.277/0001-76, com sede à Rua Doutor José Áureo Bustamante, 455 – Oracle Building – Vila São Francisco – Fone (11) 5189-1000 – Fax (11) 5189-1221 (CEP 04710-090) – São Paulo – SP, bem como as seguintes filiais: Estado do Rio de Janeiro/RJ na Rua Hélios Seelinger, 155, salas 03-131, Barra da Tijuca (CEP: 22640-040) – Centro – CNPJ 59.456.277/0002-57, Estado de Minas Gerais/BH na Rua Sergipe, 1440, 11º andar, sala 102, Savassi (CEP: 30130-174)– CNPJ 59.456.277/0006-80, Estado do Rio Grande do Sul – Cidade de Porto Alegre na Av. Ipiranga, 6681, 2º piso, Prédio n.º 94, salas 202, 204 e 206 (CEP: 90610-900)– CNPJ 59.456.277/0004-19 e filial no Distrito Federal – Brasília na SC/N Qd 2 – Bl A – nº 190 – 2º and – Sl 302 – Asa Norte (CEP: 70712-900)– CNPJ 59.456.277/0003-38, associada na ABES sob o nº 090/1, está quites com suas obrigações mensais e em pleno gozo de seus direitos associativos.

CERTIFICA mais, que documentos devidamente firmados em seu poder atestam:

1. A Oracle Corporation, empresa devidamente constituída de acordo com as leis do Estado de Delaware, EUA, é a matriz de várias empresas subsidiárias distribuídas pelo mundo e tais empresas em conjunto são conhecidas como grupo de empresas Oracle (“Grupo Oracle”). As empresas do Grupo Oracle detêm, ou detêm o direito de distribuir, os direitos autorais e outros direitos de propriedade intelectual dos produtos Oracle listados abaixo (“Produtos Oracle”). Em tais direitos de distribuição está incluso o direito de distribuir os direitos autorais e outros direitos de propriedade intelectual pertencentes a terceiros e incorporados nos Produtos Oracle.
2. A Oracle do Brasil Sistemas Ltda. é uma companhia autorizada pela Oracle Corporation a distribuir todos os produtos e serviços Oracle, incluindo licenças, serviços de consultoria, treinamento e manutenção, e renovações de suporte técnico, relativo a todas as plataformas Oracle instaladas no território brasileiro.
3. Os Parceiros Comerciais da Oracle do Brasil Sistemas Ltda, por intermédio dos competentes instrumentos contratuais, encontram-se autorizados pela Oracle do Brasil Sistemas Ltda., sem exclusividade: a distribuir os produtos Oracle; a relenciar os programas de software Oracle a terceiros; e a vender serviços Oracle de suporte técnico, estes exclusivamente em conjunto com a distribuição e/ou relenciamiento dos programas Oracle, pelo prazo inicial máximo de 1 (um) ano. Em caráter excepcional, os Parceiros Comerciais estão autorizados a vender os serviços Oracle de suporte técnico por prazo superior a 1 (um) ano quando, além de vendidos em conjunto com a distribuição e/ou relenciamiento dos programas Oracle, houver justificativa e/ou exigência de ordem técnica pelo usuário final, devidamente comprovada. Nenhuma empresa, além das empresas integrantes do Grupo Oracle, pode renovar serviços de suporte técnico Oracle e vender serviços de cloud **Oracle** para a Administração Pública nos termos do parágrafo seguinte

4. A Oracle do Brasil Sistemas Ltda. detém exclusividade para vender serviços de cloud Oracle para entidades da Administração Pública, nas contratações cujo objeto seja exclusivamente a prestação de serviços de cloud Oracle, ou seja, sem qualquer serviço agregado relacionado ao cloud Oracle, haja vista a vedação legal de subcontratação integral do objeto em contratos administrativos, nos termos da respectiva normas e legislação aplicáveis a contratos e licitações com a Administração Pública.
5. A Oracle do Brasil Sistemas Ltda., até a presente data, é a única companhia autorizada no Brasil para renovar e executar os serviços de suporte técnico, incluindo serviços prioritários de suporte (Oracle Priority Support) e serviços prioritários de suporte com recursos suplementares (Supplemental Resources), bem como a atualização de programas e tecnológica para os Programas Oracle aos usuários finais no Brasil, conforme as Políticas de Suporte Técnico a Software da Oracle atualmente vigentes.
6. A Oracle do Brasil Sistemas Ltda. é atualmente a única empresa no Brasil que está autorizada a vender e a fornecer, para o usuário final, Serviços de Suporte Avançados Oracle para softwares, Serviços Anuais, Serviços para IaaS ou PaaS ou SaaS Oracle descritos no anexo 1 (ACS- Advanced Customer Service) com relação a Produtos/serviços Oracle, à exceção dos serviços de ACS Start-Up Pack, que poderão ser comercializados pelos Parceiros Comerciais da Oracle do Brasil Sistemas Ltda. ao usuário final, por intermédio dos competentes instrumentos contratuais e sem exclusividade, desde que associados à venda de um dos seguintes produtos Oracle; Exadata, Exalogic, Exalytics ou Supercluster.
 - 6.1. Nenhuma empresa, além das empresas integrantes do Grupo Oracle, pode realizar ou prestar Serviços de Suporte Avançados Oracle para softwares/serviços descritos no anexo 1 (ACS- Advanced Customer Service) ao usuário final, incluindo os serviços de “ACS Oracle Exadata Start-Up Pack”, “ACS Oracle Exalogic Start-Up Pack”, “ACS Oracle Exalytics Start-Up Pack”, “ACS Oracle SuperCluster Start-Up Pack”;
7. A Oracle do Brasil Sistemas Ltda., até a presente data, é a única companhia autorizada no Brasil a vender, fornecer e executar, para o usuário final, os serviços de Consultoria Oracle descritos no Anexo 2 (OCS – Oracle Consulting Services) em ambientes de pré-produção, em conexão com os produtos Oracle (os quais podem ser vendidos ao usuário final, sem exclusividade pelos Parceiros Comerciais da Oracle do Brasil Sistemas Ltda., por intermédio dos competentes instrumentos contratuais), para os quais seja necessário o acesso dos códigos-fonte dos produtos Oracle e à base interna de conhecimento da Oracle para identificar a origem de eventuais problemas de performance dos produtos Oracle.

8. Os produtos Oracle não necessitam de cadastramento na SEPIN – Secretaria de Política e Automação, conforme Portaria No. 338 de 27 de agosto de 1996, do Ministério da Ciência e Tecnologia.

Database Products

Oracle Database

Standard Edition One

Standard Edition

Enterprise Edition

Standard Edition 2

Personal Edition

Mobile Server

NoSQL Database Enterprise Edition

Enterprise Edition Options

Multitenant

Real Application Clusters

Real Application Clusters One Node

Active Data Guard

Partitioning

Real Application Testing

Advanced Compression

Advanced Security

Label Security

Database Vault

OLAP

Advanced Analytics

Spatial and Graph

TimesTen Application-Tier Database Cache

Database In-Memory

Retail Data Model

Communications Data Model

Airlines Data Model

Utilities Data Model

Data Profiling and Quality / In-Memory Database Cache

Oracle Utilities Customer Care and Billing Standard

Edition Residential Customers

TimesTen Application-Tier Database Cache for Oracle Applications

Database Enterprise Management

Diagnostics Pack

Tuning Pack

Database Lifecycle Management Pack

Data Masking and Subsetting Pack

Cloud Management Pack for Oracle Database

Secure Backup

Provisioning and Patch Automation Pack For Database

TimesTen

TimesTen In-Memory Database

Berkeley Database

Berkeley DB - High Availability

Berkeley DB - Transactional Data Store

Berkeley DB - Concurrent Data Store

Berkeley DB - Data Store

Berkeley DB Java Edition - High Availability

Berkeley DB Java Edition - Transactional Data Store

Berkeley DB Java Edition - Concurrent Data Store

Berkeley DB XML - High Availability

Berkeley DB XML - Transactional Data Store

Berkeley DB XML - Concurrent Data Store

Berkeley DB XML - Data Store

Berkeley DB – High Availability for Oracle Applications

Berkeley DB – Transactional Data Store for Oracle Applications

Berkeley DB Java Edition – High Availability for Oracle Applications

Berkeley DB Java Edition – Transactional Data Store for Oracle Applications

Other Products

Audit Vault and Database Firewall Audit Vault Server / Audit Vault Collection Agent

Audit Vault and Database Firewall

Cloud File System

Big Data Connectors

Big Data Spatial and Graph

Key Vault

Lite Mobile Server / Lite Client

Secure Enterprise Search Connector

NoSQL Database

Mainframe Integration Gateways

Enterprise Integration Gateways

Database Gateway for Sybase

Database Gateway for VSAM

Database Gateway for IMS

Database Gateway for Adabas

Data Watch and Repair Connector

Parallel Server

Integration Products

Database Gateway for Sybase

Database Gateway for SQL Server

Database Gateway for Informix

Database Gateway for Teradata

Database Gateway for DRDA

Database Gateway for APPC

Database Gateway for WebSphere MQ

Rdb Products

Rdb Enterprise Edition

CODASYL DBMS

Rdb Server Options:

TRACE

Rdb Development, Query and Reporting Tools

Programmer for Rdb

CDD/ Repository

CDD/R Runtime

Oracle Fusion Middleware

Java Platform Products

Java SE Advanced Desktop

Java SE Advanced

Java SE Suite

Application Server Products

TopLink and Application Development Framework

WebLogic Server Standard Edition

WebLogic Server Enterprise Edition

WebLogic Suite

Web Tier

Internet Application Server Standard Edition

Internet Application Server Standard Edition One

Internet Application Server Enterprise Edition

GlassFish Server

Coherence Standard Edition

Coherence Enterprise Edition

Coherence Grid Edition

API Gateway

BPEL Process Manager

WebLogic Integration

Service Registry

Enterprise Repository

API Manager

API Catalog

SOA Suite for Non Oracle Middleware

Business Process Management Standard Edition

Unified Business Process Management Suite for Non Oracle Middleware

Managed File Transfer

Stream Explorer

Event Processing

Forms and Reports

Internet Application Server Standard Edition

Internet Application Server Standard Edition One

Event-Driven Architecture Suite

Virtual Assembly Builder

Coherence Suite

BPEL Process Manager

Coherence Real Time Client

Mobile Suite Technology

Mobile Suite

Mobile Suite Client Runtime

Mobile Client Runtime

Mobile Application Framework

Application Development Framework Mobile

Data Integration Technology

Data Service Integrator

Data Integrator Enterprise Edition

Enterprise Metadata Management

Enterprise Data Quality Profiling for Data Integration

Enterprise Data Quality Audit and Dashboard for Data Integration

Enterprise Data Quality Real-Time Processing for Data Integration

Enterprise Data Quality Batch Processing for Data Integration

Enterprise Data Quality Address Verification Server for Data Integration

Data Integration Suite

GoldenGate

GoldenGate for Non Oracle Database

GoldenGate for Mainframe

GoldenGate Veridata

GoldenGate for Teradata Replication Services

GoldenGate for Big Data

Data Quality for Data Integrator

Data Profiling

Data Quality Rules for Data Integrator

EDI Adapter

Data Integrator Enterprise Edition for Oracle Applications

GoldenGate for Oracle Applications

Data Integrator Enterprise Edition Options

Data Integrator Enterprise Edition Advanced Big Data Option

WebLogic Suite Options

BPEL Process Manager Option

Service Bus

SOA Suite for Oracle Middleware

Unified Business Process Management Suite

WebLogic Coherence Grid Edition Option

WebLogic Suite Virtualization Option

Application Server Enterprise Management

WebLogic Server Management Pack Enterprise Edition

SOA Management Pack Enterprise Edition

Management Pack for Oracle Coherence

Management Pack for Oracle GoldenGate

Cloud Management Pack for Oracle Fusion Middleware

Management Pack for Oracle Data Integrator

Diagnostics Pack for Oracle Middleware

Application Server Enterprise Management Pack

Application Server Enterprise Management Pack Plus

Enterprise 2.0 Management Pack

Enterprise Management Pack for Identity Management

Management Pack for Identity Management

Fusion Middleware Adapters

Application Adapters

Oracle E-Business Suite Adapter

Oracle Applications Adapter

Integration Adapter for SAP R/3

Integration Adapter for JD Edwards World

Cloud Adapters

Mainframe and TP-Monitor Adapters

Changed Data Capture Adapters

Application Adapters for Data Integration

GoldenGate Application Adapters

Application Adapters for Warehouse Builder

B2B for RosettaNet

B2B for EDI

Healthcare Adapter

B2B for ebXML

RosettaNet Adapter

Enterprise Link for Business Activity Monitoring

Financial Message Designer

SWIFT Adapter for Oracle Service Bus

FIX Adapter for Oracle Service Bus

Payments Adapter for Oracle Service Bus

Derivatives Adapter for Oracle Service Bus

ebXML Adapter

Application Server Products

WebLogic Suite for Oracle Applications

Coherence Enterprise Edition for Oracle Applications

WebLogic Suite Options for Oracle Applications

BPEL Process Manager Option for Oracle Applications

SOA Suite for Oracle Middleware for Oracle Applications

Unified Business Process Management Suite for Oracle Applications

Application Management

Application Management Pack for Oracle Fusion Applications

Tuxedo and Adapters

Tuxedo

Tuxedo Jolt

Service Architecture Leveraging Tuxedo (SALT)

Tuxedo System and Applications Monitor Plus (TSAM Plus)

Tuxedo Mainframe Adapter for SNA

Tuxedo Mainframe Adapter for TCP

Tuxedo JCA Adapter

Tuxedo Application Runtime for CICS and Batch

Tuxedo Application Runtime for Batch

Tuxedo Application Runtime for IMS

Tuxedo Application Rehosting Workbench

Tuxedo Message Queue

MessageQ

Tuxedo System and Applications Monitor (TSAM)

Tuxedo Mainframe Adapter for OSI TP

Application Integration Architecture

Application Integration Architecture Foundation Pack

Other Products

Data Warehousing - Express Server

Data Warehousing - Express Analyser

Data Warehousing - Express Objects

Warehouse Builder Enterprise ETL

Warehouse Builder Data Quality

Warehouse Builder Connector

Content Database Suite

Records Database

Replication - TimesTen to TimesTen

Cache Connect to Oracle

Database Gateway (open system gateways)

Secure Enterprise Search Connector

Internet Application Server Products Java Edition

Internet Application Server Products Standard Edition One

Internet Application Server Products Standard Edition

Internet Application Server Products Enterprise Edition

Integration and Enterprise Service Bus

Web Services Manager

Business Activity Monitoring for Non Oracle Middleware

Fusion Middleware for SAP

Fusion Middleware for PeopleSoft

Fusion Middleware for Siebel

Fusion Middleware for Retek

Fusion Middleware for iFlex

Event-Driven Architecture Suite

Data Integrator - Target Database

Data Integrator - Source Database

Web Content Management for WebCenter

Imaging and Process Management for SOA Suite

Business Activity Monitoring

Communication and Mobility Server

Service Registry (Also option for Java, SE One and SE Editions)

Diagnostics Pack for Internet Application Server

Diagnostics Pack for Internet Application Server Enterprise Management

Configuration Management Pack for Internet Application Server

Configuration Management Pack for Internet Application Server Enterprise Management

Configuration Management Pack for Oracle Middleware

Provisioning Pack for Internet Application Server

Provisioning Pack for Internet Application Server Enterprise Management

Provisioning Pack for Oracle Middleware

Management Pack for WebLogic Server

Management Pack for SOA

Management Pack Plus for SOA

Data Warehouse Business Adapter for Oracle

Data Warehouse Business Adapter for PeopleSoft

Data Warehouse Business Adapter for SAP

Data Warehouse Business Adapter for Siebel

BEA Kodo

BEA WebLogic Platform

BEA WebLogic Server

BEA WebLogic Server Standard Edition

BEA WebLogic Server Enterprise Edition
BEA WebLogic Server Advantage Edition
BEA WebLogic Server Premium Edition
BEA WebLogic Integration
BEA WebLogic Portal
BEA WebLogic Real Time
BEA WebLogic Portlets for MS Exchange
BEA WebLogic Portlets for Lotus Notes
BEA JRockit
BEA AquaLogic Service Bus
BEA AquaLogic Data Services Platform
BEA AquaLogic Enterprise Security
BEA AquaLogic Enterprise Repository
BEA AquaLogic Registry Repository
BEA AquaLogic Business Process Management Suite on WebLogic
BEA AquaLogic Service Registry
BEA AquaLogic Interaction
BEA AquaLogic Interaction Collaboration
BEA AquaLogic Interaction Publisher
BEA AquaLogic Interaction Search
BEA AquaLogic Interaction Studio
BEA AquaLogics Interation Interation Services
BEA AquaLogic Interaction Analytics
BEA AquaLogic Business Service Interaction
BEA AquaLogic Interaction Process
BEA AquaLogic User Integration Suites
BEA AquaLogic Commerce Services
BEA WebLogic SIP Server
BEA WebLogic Express
BEA WebLogic Express Premium Edition

BEA WebLogic Adapters
BEA WebLogic Adapters for SAP
BEA WebLogic Network Gatekeeper
BEA Tuxedo
BEA Mainframe Integration
BEA MessageQ
BEA WebLogic Personal Messaging API
BEA eLink
BEA Jolt
BEA WebLogic RFID Edge Server
BEA WebLogic RFID Enterprise Server
BEA WebLogic RFID Compliance Express
BEA WebLogic Mobility Server
Weblogic Portlets for Microsoft Exchange
Weblogic Portlets for Lotus Notes
Blue Dragon, BEZ WeblogicR Edition
BEA Workshop for JSF
BEA Workshop for Struts
BEA Workshop for JSP
BEA Workshop for Studio
BEA Workshop for JSF
BEA WebLogic Workshop
BEA WebLogic Portlets for SAP
BEA WebLogic Portlets for Siebel
BEA WebLogic Portlets for Groupware Integration
ProActivity PA and P-BAM, BEA WebLogic Editions
Kapow Enterprise WebClipper, BEA Edition
Collabrasuite, BEA Edition
BEA CrossLogix
BEA Java Adapter for Mainframe

BEA liquid Data for WebLogic

Oracle Communications AAA Gateway Manager

Oracle Communications Diameter Manager

Oracle Communications Resource Reservation Manager

Oracle Communications TIMOS Data Manager

Oracle Communications Billing and Revenue Management for Wireless Voice & Messaging Services

Oracle Communications Batch Rating

Oracle Communications GSM Manager

Oracle Communications SIM Manager

Oracle Communications Number Manager

Oracle Communications Roaming Manager

Oracle Communications Billing and Revenue Management Services Framework

Oracle Communications Billing and Revenue Management for Wireless Value-Add Services

Oracle Communications Content Manager

Oracle Communications GPRS Manager

Oracle Communications IP Device Manager

Oracle Communications Billing and Revenue Management for Convergent Wireless Services

Oracle Communications Billing and Revenue Management for Wireless Voice & Messaging Services

Oracle Communications Billing and Revenue Management for Wireless Value-Add Services

Oracle Communications Batch Rating

Oracle Communications Content Manager

Oracle Communications Email Manager

Oracle Communications Number Manager

Oracle Communications Radius Manager

Oracle Communications Billing and Revenue Management Services Framework

Oracle Communications Billing and Revenue Management for Convergent Wireless Services

Oracle Communications IP Service Activator Device Driver for Extreme VLAN

Oracle Communications IP Service Activator Device Driver for Juniper JUNOS L3 VPN

Oracle Communications IP Service Activator Device Driver for Juniper JUNOS PWE

Oracle Communications IP Service Activator Device Driver for Juniper JUNOS MPLS-TE LSP

Oracle Communications IP Service Activator Device Driver for Juniper JUNOS QoS

Oracle Communications Unified Inventory Management - MPLS VPN Technology Pack

Oracle Communications Objectel

Oracle Communications Subscriber and Service Management - Subscriber Management for Wireline 4

Oracle Communications Subscriber and Service Management - Subscriber Management for Mobile 4

Oracle Communications Subscriber and Service Management - Street Address Management 4

Oracle Communications Subscriber and Service Management - Telephone Number Management 4

Oracle Communications MetaSolv Solution Data Tool - DST Product Catalog Limited

Oracle Communications MetaSolv Solution API - Activation

Oracle Communications MetaSolv Solution API - ASR

Oracle Communications MetaSolv Solution API - End User Billing

Oracle Communications MetaSolv Solution API - ICM
Oracle Communications MetaSolv Solution API - Internet Services
Oracle Communications MetaSolv Solution API - LSR Interconnection
Oracle Communications MetaSolv Solution API - Plant
Oracle Communications MetaSolv Solution API - PSR End User Order Entry
Oracle Communications MetaSolv Solution API - Switch Provisioning Activation
Oracle Communications MetaSolv Solution API - Transport Provisioning Activation
Oracle Communications MetaSolv Solution API - Trouble Management
Oracle Communications MetaSolv Solution API - Work Management
Oracle Communications MetaSolv Solution API – XML
Oracle Communications Presence
iPlanet Web Server
iPlanet Application Server
iPlanet Directory Server
Sun One Web Server
Sun One Application Server
Sun One Directory Server
Sun Java System Web Server
Sun Java System Application Server
Sun Java System Portal Server
Sun Java System Directory Server

Oracle Virtual Machine

Oracle VM Premier Limited

Oracle VM Premier

Oracle Virtual Box Enterprise

Oracle VM VirtualBOX Enterprise

Oracle Solaris

Oracle Solaris (Non-Oracle Hardware)

Oracle Solaris (Oracle Hardware)

**Enterprise Performance Management
Suites and Associated Options**

Hyperion Financial Close Suite

Option: Hyperion Disclosure Management for Oracle Hyperion Financial Close Suite

Option: Data Relationship Management for Oracle Hyperion Financial Close Suite

Data Relationship Steward

Hyperion Enterprise Financial Planning Suite

Option: Crystal Ball Enterprise Performance Management for Oracle Hyperion Enterprise Financial Planning Suite

Option: Data Relationship Management for Oracle Hyperion Enterprise Financial Planning Suite

Option: Crystal Ball Enterprise Performance Management for

Oracle Hyperion Enterprise Financial Planning Suite

Option: Data Relationship Management for

Oracle Hyperion Enterprise Financial Planning Suite

Data Relationship Steward

Hyperion Planning Suite

**Enterprise Performance Management
Standalone Products**

Hyperion Financial Management Plus

Hyperion Financial Close Management

Hyperion Disclosure Management

Essbase Analytics Link for Hyperion Financial Management

Financial Management Analytics

Quantitative Management and Reporting for Solvency II

Hyperion Tax Provision

Hyperion Tax Governance

Hyperion Planning Plus

Hyperion Public Sector Planning and Budgeting

Hyperion Project Financial Planning

Hyperion Workforce Planning

Hyperion Capital Asset Planning

Financial Services Balance Sheet Planning

Hyperion Profitability and Cost Management

Hyperion Strategic Finance

Hyperion Strategic Finance for Banking

Hyperion Enterprise

Hyperion Financial Data Quality Management, Enterprise Edition

Option: Hyperion Financial Data Quality Management, Enterprise Edition Adapter for Financial Management

Option: Hyperion Financial Data Quality Management, Enterprise Edition Adapter Suite

Option: Hyperion Financial Data Quality Management, Enterprise Edition

Adapter for Financial Management

Option: Hyperion Financial Data Quality Management, Enterprise Edition

Adapter Suite

Option: Hyperion Financial Data Quality Management, Enterprise Edition
ERP Source Adapter for SAP

Option: Hyperion Financial Data Quality Management, Enterprise Edition
ERP Source Adapter for SAP

Hyperion Financial Data Quality Management

Option: Hyperion Financial Data Quality Management
Adapter for Financial Management

Option: Hyperion Financial Data Quality Management
Adapter Suite

Option: Hyperion Financial Data Quality Management
ERP Source Adapter for SAP

Option: Hyperion Financial Data Quality Management
Adapter for Financial Management

Option: Hyperion Financial Data Quality Management
Adapter Suite

Option: Hyperion Financial Data Quality Management
ERP Source Adapter for SAP

Hyperion Financial Data Quality Management for Hyperion Enterprise

Option: Hyperion Financial Data Quality Management Adapter Suite

Data Relationship Management

Option: Data Relationship Management Read Only Access

Data Relationship Steward

Data Relationship Governance

Hyperion Essbase - System 9 or Higher

Hyperion Essbase Visual Explorer

Hyperion Interactive Reporting - System 9 or Higher

Hyperion SQR Production Reporting - System 9 or Higher

Hyperion Financial Reporting - System 9 or Higher

Hyperion Web Analysis - System 9 or Higher

Hyperion Data Integration Management

Option: Hyperion Data Integration Management Source Adapter

Option: Hyperion Data Integration Management Team Based Development

Integrated Operational Planning

Integrated Margin Planning

Hyperion Business Modeling

Option: Hyperion Financial Data Quality Management Adapter for Financial Management

Option: Hyperion Financial Data Quality Management ERP Source Adapted for SAP

Spend Classification

Hyperion Essbase Analytics Link for Hyperion Financial Management

User Productivity Kit

User Productivity Kit Standard

User Productivity Kit Professional

User Productivity Kit Content Materials for Enterprise Performance Management Applications

User Productivity Kit for Hyperion Financial Management Plus

User Productivity Kit for Hyperion Planning Plus

BI Applications, Fusion Edition - CRM Analytics

Sales Analytics, Fusion Edition

Service Analytics, Fusion Edition

Contact Center Telephony Analytics, Fusion Edition

Marketing Analytics, Fusion Edition

Price Analytics

Partner Analytics, Fusion Edition

Loyalty Analytics

Customer Data Management Analytics, Fusion Edition

BI Applications, Fusion Edition - ERP Analytics

Supply Chain and Order Management Analytics, Fusion Edition

Financial Analytics, Fusion Edition

Procurement & Spend Analytics, Fusion Edition

Spend Classification

Project Analytics

Human Resources Analytics, Fusion Edition

Product Information Management Analytics, Fusion Edition

Manufacturing Analytics

Enterprise Asset Management Analytics

Student Information Analytics

Supply Chain and Order Management Analytics for Oracle Data Integrator

Financial Analytics for Oracle Data Integrator

Procurement & Spend Analytics for Oracle Data Integrator

Human Resources Analytics for Oracle Data Integrator

Financial Services Profitability Analytics

BI Applications, Fusion Edition - Telecom Analytics

Telecom Sales Analytics Fusion Edition

Telecom Service Analytics Fusion Edition

Telecom Marketing Analytics Fusion Edition

BI Applications, Fusion Edition - Financial Services Analytics

Finance Sales Analytics Fusion Edition

Finance Service Analytics Fusion Edition

Finance Marketing Analytics Fusion Edition

Finance Retail Analytics Fusion Edition

Finance Institutional Analytics Fusion Edition

Financial Services Enterprise Financial Performance Analytics

Financial Services Asset Liability Management Analytics

**BI Applications, Fusion Edition -
Insurance Analytics**

Insurance Sales Analytics Fusion Edition
Insurance Service Analytics Fusion Edition
Insurance Marketing Analytics Fusion Edition
Insurance Partner Manager Analytics Fusion Edition

**BI Applications, Fusion Edition - Life
Sciences Analytics**

Pharma Sales Analytics Fusion Edition
Pharma Marketing Analytics Fusion Edition

**BI Applications, Fusion Edition -
Consumer Goods Analytics**

Consumer Goods Trade Funds Analytics, Fusion Edition
Business Intelligence Applications Consumer
Business Intelligence Applications Observer

**BI Applications, Fusion Edition - Public
Sector Analytics**

Case Management Analytics Fusion Edition

Real-Time Decision (RTD) Applications

Oracle Real-Time Decisions Base Application
Oracle Real-Time Decisions for Siebel Intelligent Offer Generation
Oracle Real-Time Decisions for Siebel E-Commerce

Standalone BI Applications

Incentive Compensation Analytics for Oracle Data Integrator

AIA Foundation Packs

Application Integration Architecture Foundation Pack

Application Integration Architecture Foundation Pack Extension for Communications

Application Integration Architecture Foundation Pack Extension for Insurance

Application Integration Architecture Foundation Pack Extension for Utilities

AIA Process Integration Packs

Agile Product Lifecycle Management Integration Pack for Oracle E-Business Suite: Design to Release

Agile Product Lifecycle Management Integration Pack for SAP: Design to Release

Communications Order to Cash Integration Pack for Oracle Communications Billing and Revenue Management

Communications Order to Cash Integration Pack for Oracle Communications Order and Service Management

Communications Order to Cash Integration Pack for Siebel CRM

Customer Data Synchronization Integration Pack for Oracle Utilities Customer Care and Billing and Siebel Energy

Design to Release Integration Pack for Agile Product Lifecycle Management and JD Edwards EnterpriseOne

Design to Release Integration Pack for Agile Product Lifecycle Management for Process and Oracle Process Manufacturing

Device and Drug Adverse Event Data Integration Pack for Siebel Adverse Events and Complaints Management and Oracle Argus Safety

Driver Management Integration Pack for Oracle Transportation Management and Oracle E-Business Suite

Financial Management Integration Pack for Oracle Transportation Management and Oracle E-Business Suite

Health Sciences Adverse Event Integration Pack for Oracle Health Sciences InForm and Oracle Argus

Lead to Order Integration Pack for Oracle CRM On Demand and Oracle E-Business Suite

Order Management Integration Pack for Oracle Transportation Management, Oracle E-Business Suite and Siebel CRM

Process Integration Pack for Oracle Utilities Field Work

Product Data Synchronization Integration Pack for Oracle Utilities Customer Care and Billing and Siebel Energy

Project Portfolio Management Integration Pack for Primavera P6 and JD Edwards EnterpriseOne

Serialization and Tracking Integration Pack for Oracle Pedigree and Serialization Manager and Oracle E-Business Suite

Siebel CRM Integration Pack for Oracle Communications Billing and Revenue Management: Agent Assistant

Billing Care

Siebel CRM Integration Pack for Oracle Order Management

Study, Subject, and Visit Synchronization Integration Pack for Siebel Clinical and Oracle Clinical

AIA Process Integration Packs (Base + Options)

Customer Master Data Management Integration Base Pack

Customer Master Data Management Integration Option

Product Master Data Management Integration Base Pack

Product Master Data Management Integration Option

AIA Partial Process Integration Packs

Application Integration Architecture Foundation Pack Extension for Communications

Clinical Trial Payments Integration Pack for Siebel Clinical

Application Integration Architecture

Application Integration Architecture Foundation Pack

Application Integration Architecture Foundation Pack Extension for Communications

Application Integration Architecture Foundation Pack Extension for Insurance

Application Integration Architecture Foundation Pack Extension for Utilities

AIA Direct Integrations

Communications Billing and Revenue Management Integration Pack for Oracle E-Business Suite

Revenue Accounting

Demantra Integration Pack for Siebel CRM Consumer Goods

Demantra Sales and Operations Planning Integration to Hyperion Planning

Enterprise Taxation Management Integration to Oracle E-Business Suite Financials General Ledger and Accounts Payable

Enterprise Taxation Management Integration to PeopleSoft Enterprise Financials General Ledger and Accounts Payable

Siebel Call Center Integration Pack for Oracle Adverse Event Reporting System

Siebel Field Service Integration to Oracle Real-Time Scheduler

Siebel CRM Integration to Oracle Incentive Compensation

Utilities Customer Care and Billing Integration to JD Edwards Financials for General Ledger and Accounts Payable

Utilities Customer Care and Billing Integration to Oracle E-Business Suite Financials for General Ledger and Accounts Payable

Utilities Customer Care and Billing Integration to Oracle Utilities Meter Data Management

Utilities Customer Care and Billing Integration to Oracle Utilities Network Management System

Utilities Customer Care and Billing Integration to PeopleSoft Enterprise Financials for General Ledger and Accounts Payable

Utilities Integration for Device Operations

Utilities Utilities Network Management System Integration to Oracle Utilities Mobile Workforce Management

Utilities Work and Asset Management Integration to Primavera P6 Enterprise Project Portfolio Management

Value Chain Planning Integration Base Pack

EBS - Governance, Risk and Compliance (GRC)

Advanced Controls for E-Business Suite

Enterprise Governance, Risk, and Compliance Manager

Option: Financial Governance

Fusion Governance, Risk, and Compliance Intelligence

Application Access Controls Governor

Option: Application Access Controls for E-Business Suite

Configuration Controls Governor

Option: Configuration Controls for E-Business Suite

Enterprise Transaction Controls Governor

Option: Procure to Pay Transaction Controls

Option: Order to Cash Transaction Controls

Option: Connector to E-Business Suite

Preventive Controls Governor

EBS - Marketing and Sales

Marketing

TeleSales

Option: Advanced Pricing

Field Sales

Sales for Handhelds

Quoting

Option: Advanced Pricing

Partner Management

Proposals

Incentive Compensation

EBS - Channel Revenue Management

Accounts Receivable Deductions Settlement

Option: Channel Rebates and Point of Sale Management

Option: Advanced Pricing

Option: Supplier Ship and Debit

Option: Price Protection

EBS - Order Management

Order Management

Option: Advanced Pricing

Option: Release Management

Sales Contracts

Configurator

Configurator

iStore

Supply Chain Event Management

EBS - Logistics

Inventory Management

Option: Mobile Supply Chain Applications

Option: Warehouse Management

Transportation Management

Option: Transportation Operational Planning

Option: Logistics Inventory Visibility

Option: Forwarding and Brokerage Operations

Option: Freight Payment, Billing and Claims

Option: Transportation Sourcing

Option: Transportation Cooperative Routing

Option: Fusion Transportation Intelligence

Option: Fleet Management

Landed Cost Management

Option: Advanced Pricing

Global Trade Management

Option: Trade Compliance

Option: Customs Management

Option: Global Trade Intelligence

Yard Management

Pedigree and Serialization Manager

In-Memory Logistics Command Center

EBS - Supply Chain Planning

Advanced Supply Chain Planning

Option: Constraint Based Optimization

Rapid Planning

Inventory Optimization

Global Order Promising

Collaborative Planning

Advanced Planning Command Center

Service Parts Planning

Strategic Network Optimization

Production Scheduling

Option: Repetitive Manufacturing Optimization

Demantra Demand Management

Option: Demantra Advanced Forecasting and Demand Modeling

Option: Demantra Real-time Sales and Operations Planning

Demantra Predictive Trade Planning

Option: Demantra Deduction and Settlement Management

Option: Demantra Trade Promotion Optimization

Demand Signal Repository

In-Memory Consumption-Driven Planning

In-Memory Performance-Driven Planning

EBS - Procurement

Purchasing

Option: Sourcing

Option: Sourcing Optimization

Option: iSupplier Portal

Option: Procurement Contracts

Option: Services Procurement

Option: Advanced Pricing

iProcurement

Business Approvals Connector for Managers

Supplier Lifecycle Management

EBS - Manufacturing

Discrete Manufacturing

Option: Manufacturing Execution System for Discrete Manufacturing

Option: Mobile Supply Chain Applications

Option: Flow Manufacturing

Option: Flow Sequencing

Option: Outsourced Manufacturing for Discrete Industries

Process Manufacturing

Option: Manufacturing Execution System for Process Manufacturing

Option: Mobile Supply Chain Applications

Manufacturing Operations Center

In-Memory Cost Management for Discrete Industries

In-Memory Cost Management for Process Industries

EBS - Asset Lifecycle Management

Enterprise Asset Management

Option: Self-Service Work Requests

Asset Tracking

Property Manager

EBS - Service

TeleService

Service Contracts

Option: Advanced Pricing

Field Service

Option: Spares Management

Option: Advanced Scheduler

Option: Mobile Field Service

Depot Repair

iSupport

EBS - Projects

Project Costing

Option: Project Billing

Project Resource Management

Project Collaboration

Project Management

Project Portfolio Analysis

Project Contracts

Project Procurement

EBS - Product Lifecycle Management

Agile Product Lifecycle Management

Agile Product Collaboration

Agile Product Governance and Compliance

Agile Product Cost Management

Agile Product Quality Management

Agile Product Portfolio Management

AutoVue 2D Professional for Agile

AutoVue Electro-Mechanical Professional for Agile

Agile Food and Drug Administration Validation Pack

Agile Engineering Data Management

Option: Agile Product Workbench

Option: Agile Distributed File Management

Product Lifecycle Analytics

Agile Customer Needs Management

Agile Material and Equipment Management for Pharmaceuticals

Agile Recipe Management for Pharmaceuticals

Agile Product Lifecycle Management Integration Products

Agile Engineering Collaboration

Agile MCAD Connector

Agile ECAD Connector

Agile CAD Library Connector

Agile ERP Adapter

Agile Content Catalog Connector

Agile Product Lifecycle Management for Process

Agile Product Data Management for Process

Option: Agile Formulation and Compliance for Process

Option: Agile Product Supplier Collaboration for Process

Option: Agile Product Quality Management for Process

Agile New Product Development and Introduction for Process

EBS - Enterprise Visualization

Oracle AutoVue

AutoVue Office

AutoVue 2D Professional

AutoVue 3D Professional Advanced

AutoVue EDA Professional

AutoVue Electro-Mechanical Professional

AutoVue VueLink Integration

AutoVue Mobile

AutoVue Office Document Print Service

AutoVue 2D Document Print Service

AutoVue 3D Document Print Service

EBS - Financial

Financials

Option: Environmental Accounting and Reporting

Advanced Collections

Internet Expenses

iReceivables

Treasury

Financials Accounting Hub

Business Approvals Connector for Managers

EBS - Human Resources

Human Resources

Self-Service Human Resources

Advanced Benefits

Compensation Workbench

iRecruitment

Payroll

Performance Management

Time and Labor

Workforce Scheduling

Succession Planning

Business Approvals Connector for Managers

EBS - Learning Management

Learning Management

iLearning

EBS - Extensions for Oracle Endeca

E-Business Suite Applications Extensions for Oracle Endeca

EBS Self-Service Applications Extensions for Oracle Endeca

iProcurement Extensions for Oracle Endeca

Learning Management Extensions for Oracle Endeca

Human Resources Extensions for Oracle Endeca

iRecruitment Extensions for Oracle Endeca

EBS - Master Data Management

Master Data Management - Customer Hub for B2B

Customer Hub B2B

Customer Hub Add-On B2B for Siebel CRM and Oracle E-Business Suite

Customer Hub & Customer Hub Add-on Options

Customer Hub Options (Customer Hub options are available only with Siebel Universal Customer

Master (UCM))

Option: Activity Hub B2B

Option: Field Service Hub B2B

Option: Marketing Hub B2B

Option: Sales Hub B2B

Option: Service Hub B2B

Master Data Management - Customer Hub for B2C

Customer Hub B2C

Customer Hub Add-On B2C for Siebel CRM and Oracle E-Business Suite

Customer Hub & Customer Hub Add-on Options

Customer Hub Options (Customer Hub options are available only with Siebel Universal Customer Master (UCM))

Option: Activity Hub B2C

Option: Field Service Hub B2C

Option: Marketing Hub B2C

Option: Privacy Management Policy Hub B2C

Option: Sales Hub B2C

Option: Service Hub B2C

Master Data Management - Site Hub

Site Hub

Site Hub Add-On for Oracle E-Business Suite

Master Data Management - Supplier Hub

Supplier Hub

Supplier Hub Add-On for Oracle E-Business Suite

Master Data Management - Vertical Customer Hub

Automotive Captive Finance Customer Hub

Case Hub

Higher Education Constituent Hub

Life Sciences Customer Hub

Master Data Management - Product Information Management

Product Hub

Product Hub Add-on

Master Data Management - Vertical Product Hub

Product Hub for Retail

Product Hub for Retail Add-on

Product Hub for Communications

Product Hub for Communications Add-on

Master Data Management - Administrative & Development

Customer Hub Data Steward

Higher Education Constituent Hub Data Steward

Product Hub Data Steward

Site Hub Data Steward

Supplier Hub Data Steward

Master Data Management - Data Quality

Enterprise Data Quality Standardization and Match

Enterprise Data Quality Product Data Extension

Enterprise Data Quality Address Verification Server

Enterprise Data Quality Profile and Audit

Watchlist Screening

Data Quality Matching Server

Data Quality Address Validation Server

Data Quality Profiling Server

Data Quality Parsing and Standardization Server

EBS - Application Testing

Functional Testing Suite for Oracle Applications

Load Testing Suite for Oracle Applications

EBS - Interaction Center Technology

Advanced Inbound Telephony

Advanced Outbound Telephony

Scripting

Email Center

EBS - Other

Exchange Marketplace

EBS - User Productivity Kit

User Productivity Kit Standard

User Productivity Kit Professional

**EBS - User Productivity Kit Content
Materials for Marketing and Sales**

Oracle E-Business Suite UPK for Oracle Incentive Compensation

**EBS - User Productivity Kit Content
Materials for Channel Revenue
Management**

Oracle E-Business Suite UPK for Oracle Price Protection

**EBS - User Productivity Kit Content
Materials for Order Management**

Oracle E-Business Suite UPK for Order Management

Oracle E-Business Suite UPK for Shipping Execution

**EBS - User Productivity Kit Content
Materials for Logistics**

Oracle E-Business Suite UPK for Inventory

Oracle E-Business Suite UPK for Oracle Warehouse Management

**EBS - User Productivity Kit Content
Materials for Supply Chain Planning**

Oracle E-Business Suite UPK for Oracle Advanced Supply Chain Planning

Oracle E-Business Suite UPK for Oracle Rapid Planning

Oracle E-Business Suite UPK for Oracle Inventory Optimization

Oracle E-Business Suite UPK for Oracle Global Order Promising

Oracle E-Business Suite UPK for Oracle Collaborative Planning

Oracle E-Business Suite UPK for Oracle Service Parts Planning

Oracle E-Business Suite UPK for Oracle Strategic Network Optimization

Demantra UPK for Demantra Demand Management

Demantra UPK Fundamentals for Demantra Demand Management

Demantra UPK for Demantra Real-Time Sales and Operations Planning

Demantra UPK for Demantra Predictive Trade Planning

Demantra UPK for Demantra Deduction and Settlement Management

**EBS - User Productivity Kit Content
Materials for Procurement**

Oracle E-Business Suite UPK Purchasing

Oracle E-Business Suite UPK for Oracle Sourcing

Oracle E-Business Suite UPK iSupplier Portal

Oracle E-Business Suite UPK iProcurement

**EBS - User Productivity Kit Content
Materials for Manufacturing**

Oracle E-Business Suite UPK for Work in Process

Oracle E-Business Suite UPK for Oracle Discrete Manufacturing Bills of Material

Oracle E-Business Suite UPK for Oracle Discrete Manufacturing, Engineering

Oracle E-Business Suite UPK for Oracle Discrete Manufacturing Quality

Oracle E-Business Suite UPK for Manufacturing Execution System for Discrete Manufacturing

Oracle E-Business Suite UPK for Oracle Flow Manufacturing, Electronic Kanban

Oracle E-Business Suite UPK for Process Manufacturing: Product Development

Oracle E-Business Suite UPK for Process Manufacturing Process Costing

Oracle E-Business Suite UPK for Process Manufacturing: Process Execution

Oracle E-Business Suite UPK for Oracle Process Manufacturing, Process Quality

Oracle E-Business Suite UPK for Oracle Process Manufacturing: System Administration

Oracle E-Business Suite UPK for Manufacturing Execution System for Process Execution

Oracle E-Business Suite UPK for Oracle Process Manufacturing Regulatory Management

Oracle E-Business Suite UPK for Oracle Manufacturing Operations Center

**EBS - User Productivity Kit Content
Materials for Asset Lifecycle
Management**

Oracle E-Business Suite UPK for Oracle Enterprise Asset Management

**EBS - User Productivity Kit Content
Materials for Service**

Oracle E-Business Suite UPK for Oracle Service Contracts

Oracle E-Business Suite UPK for Oracle Field Service

Oracle E-Business Suite UPK for Oracle Depot Repair

Oracle E-Business Suite UPK for Oracle iSupport

**EBS - User Productivity Kit Content
Materials for Projects**

Oracle E-Business Suite UPK for Project Costing

Oracle E-Business Suite UPK for Project Billing

Oracle E-Business Suite UPK for Project Resource Management

Oracle E-Business Suite UPK for Project Management

Oracle E-Business Suite UPK for Project Foundation

**EBS - User Productivity Kit Content
Materials for Product Lifecycle
Management**

Agile UPK for Agile Administrator

Agile UPK for Agile Product Collaboration

Agile UPK for Agile Product Governance and Compliance

Agile UPK for Agile Product Cost Management

Agile UPK for Agile Product Quality Management

Agile UPK for Agile Product Portfolio Management

Agile UPK Fundamentals for Product Lifecycle Management

Agile UPK for Agile Customer Needs Management

Agile UPK for Agile Material and Equipment Management for Pharmaceuticals

Agile UPK for Agile Recipe Management for Pharmaceuticals

**EBS - User Productivity Kit Content
Materials for Financials**

Oracle E-Business Suite UPK Payables
Oracle E-Business Suite UPK Receivables
Oracle E-Business Suite UPK General Ledger
Oracle E-Business Suite UPK Financials Centralized Solution Set
Oracle E-Business Suite UPK Assets
Oracle E-Business Suite UPK for Oracle Advanced Collections
Oracle E-Business Suite UPK Internet Expenses
Oracle E-Business Suite UPK for Oracle U.S. Federal Financials

**EBS - User Productivity Kit Content
Materials for Human Resources**

Oracle E-Business Suite UPK Human Resources
Oracle E-Business Suite UPK Self-Service Human Resources
Oracle E-Business Suite UPK for Oracle Compensation Workbench
Oracle E-Business Suite UPK for iRecruitment
Oracle E-Business Suite UPK Payroll
Oracle E-Business Suite UPK Performance Management
Oracle E-Business Suite UPK Time and Labor

**EBS - User Productivity Kit Content
Materials for Learning Management**

Oracle E-Business Suite UPK for Learning Management

**EBS - User Productivity Kit Content
Materials for Master Data Management**

Oracle E-Business Suite UPK for Oracle Site Hub

Oracle E-Business Suite UPK for Oracle Product Hub

**EBS - User Productivity Kit Content
Materials for Public Sector/University**

Oracle E-Business Suite UPK for Oracle Contract Lifecycle Management for Public Sector for Oracle Purchasing

Oracle E-Business Suite UPK for Oracle Contract Lifecycle Management for Public Sector for Oracle Sourcing

Oracle E-Business Suite UPK for Oracle Contract Lifecycle Management for Public Sector for Oracle iSupplier Portal

Oracle E-Business Suite UPK for Oracle Contract Lifecycle Management for Public Sector for Oracle Procurement Contracts

Oracle E-Business Suite UPK for Oracle Contract Lifecycle Management for Public Sector for Oracle iProcurement

**EBS - User Productivity Kit Content
Materials for Financial Services**

Oracle E-Business Suite UPK for Oracle Lease and Finance Management

**EBS - User Productivity Kit Content
Materials for High Tech**

Oracle E-Business Suite UPK for Shop Floor Management

**EBS - User Productivity Kit Content
Materials for Aerospace, Defense and
Transportation**

Oracle E-Business Suite UPK for Oracle Complex Maintenance, Repair, and Overhaul

**Other User Productivity Kit Content
Materials**

Oracle E-Business Suite UPK Fundamentals for Oracle E-Business Suite

Oracle E-Business Suite UPK for Oracle Install Base

Oracle E-Business Suite UPK for E-Business Suite Tools and Technologies

EBS - Communications/Utilities

CRL Financial Management

Telco Provisioning

Number Portability

Telecommunications Billing Integrator

EBS - Public Sector/University

Grants

Loans

Contract Lifecycle Management for Public Sector

EBS - Financial Services

Financial Services Funds Transfer Pricing

Financial Services Asset Liability Management

Financial Services Analytical Applications Infrastructure

Financial Services Profitability Management

Financial Services Pricing Management,

Transfer Pricing Component

Financial Services Provisioning

Lease and Finance Management

EBS - High Tech

Shop Floor Management

Supply Chain Trading Connector for RosettaNet

**EBS - Aerospace, Defense and
Transportation**

Complex Maintenance, Repair & Overhaul

EBS - Oracle Education Subscription

iLearning Subscription

**Peoplesoft - Customer Relationship
Management**

CRM Personal Information Management Server Sync

CTI Integration

Event Management

HelpDesk

HelpDesk for Employee Self Service

HelpDesk for Human Resources

Integrated FieldService
Marketing
Multichannel Communications
Online Marketing
Order Capture
Order Capture Self Service
Sales
Service Center for Higher Education
Support
Support for Customer Self Service
Workforce Communications
Workforce Communications for HelpDesk

Peoplesoft - Supply Chain Management

Catalog Management
eProcurement
eSupplier Connection
Inventory
Option: Mobile Inventory Management
Order Management
Purchasing
Services Procurement
Strategic Sourcing
Supplier Contract Management

Peoplesoft - Asset Lifecycle Management

IT Asset Management
Maintenance Management
Option: Self-Service Work Requests
Real Estate Management

Peoplesoft - ESA

Contracts
Expenses
Grants
Pay/Bill Management
Program Management
Project Costing
Proposal Management
Resource Management

Peoplesoft - Financials

Cash Management
eSettlements
Financials
Transaction Billing Processor
Treasury

**Peoplesoft - Human Capital Management
(HCM)**

Absence Management
Benefits Administration

Directory Interface
eCompensation
ePerformance
Human Resources
In-Memory Labor Rules and Monitoring
Payroll
Payroll Interface
Pension Administration
Recruiting Solutions
Succession Planning
Time and Labor
Oracle Workforce Scheduling

Peoplesoft - Enterprise Learning Management

Enterprise Learning Management

Peoplesoft - Campus Solutions

Gradebook
Campus Self Service
Contributor Relations
Student Administration
Student Administration Integration Pack

Peoplesoft - Portals

Interaction Hub

Peoplesoft - PeopleTools

PeopleTools-Enterprise Development

PeopleTools-Enterprise Development Starter Kit

Peoplesoft - Governance, Risk, and Compliance

Advanced Controls for PeopleSoft

Oracle Enterprise Governance, Risk, and Compliance Manager

Option: Oracle Financial Governance

Oracle Fusion Governance, Risk, and Compliance Intelligence

Application Access Controls Governor

Option: Application Access Controls for PeopleSoft Enterprise

Configuration Controls Governor

Option: Configuration Controls for PeopleSoft Enterprise

Enterprise Transaction Controls Governor

Option: Oracle Enterprise Transaction Controls Governor Connector to PeopleSoft Enterprise

Option: Procure to Pay Transaction Controls for PeopleSoft Enterprise

Peoplesoft - Application Testing

Functional Testing Suite for Oracle Applications

Load Testing Suite for Oracle Applications

Peoplesoft - UPK

Oracle User Productivity Kit Standard
Oracle User Productivity Kit Professional

**Peoplesoft - User Productivity Kit
Content Materials for CRM**

PeopleSoft Enterprise UPK HelpDesk for Human Resources
PeopleSoft Enterprise UPK for Online Marketing
PeopleSoft Enterprise UPK for Support

**Peoplesoft - User Productivity Kit
Content Materials for Human Capital
Management**

PeopleSoft Enterprise UPK Absence Management
PeopleSoft Enterprise UPK Benefits Administration
PeopleSoft UPK for Candidate Gateway
PeopleSoft Enterprise UPK eBenefits
PeopleSoft Enterprise UPK eCompensation Manager Desktop
PeopleSoft Enterprise UPK ePay
PeopleSoft Enterprise UPK ePerformance
PeopleSoft Enterprise UPK eProfile
PeopleSoft Enterprise UPK eProfile Manager Desktop
PeopleSoft UPK for Global Payroll Core
PeopleSoft Enterprise UPK Human Resources
PeopleSoft Enterprise UPK Payroll for North America
PeopleSoft Enterprise UPK Talent Acquisition Manager

PeopleSoft Enterprise UPK Time & Labor

Peoplesoft - User Productivity Kit
Content Materials for Learning
Management

PeopleSoft Enterprise UPK Enterprise Learning Management

Peoplesoft - User Productivity Kit
Content Materials for Financials/ESA
Software

PeopleSoft Enterprise UPK Asset Management

PeopleSoft Enterprise UPK for Cash Management

PeopleSoft Enterprise UPK Contracts

PeopleSoft UPK for eSettlements

PeopleSoft Enterprise UPK Expenses

PeopleSoft Enterprise UPK General Ledger

PeopleSoft Enterprise UPK Grants

PeopleSoft Enterprise UPK Payables

PeopleSoft Enterprise UPK Project Costing

PeopleSoft Enterprise UPK Receivables

Peoplesoft - User Productivity Kit
Content Materials for EPM
Financials/ESA

PeopleSoft Enterprise UPK Planning and Budgeting

**Peoplesoft - User Productivity Kit
Content Materials for Supply Chain
Management**

PeopleSoft Enterprise UPK Billing
PeopleSoft UPK for eBill Payment
PeopleSoft Enterprise UPK eProcurement
PeopleSoft Enterprise UPK Inventory
PeopleSoft Enterprise UPK Order Management
PeopleSoft Enterprise UPK Purchasing
PeopleSoft Enterprise UPK for Strategic Sourcing
PeopleSoft UPK for Supplier Contract Management

**Peoplesoft - User Productivity Kit
Content Materials for Campus Solutions**

PeopleSoft Enterprise UPK for Contributor Relations
PeopleSoft Enterprise UPK Student Administration

**Peoplesoft - Other User Productivity Kit
Content Materials**

PeopleSoft Enterprise UPK Fundamentals for Campus Solutions
PeopleSoft Enterprise UPK Fundamentals for Financials and Supply Chain Management Software
Modules
PeopleSoft Enterprise UPK Fundamentals for HCM Software Modules
PeopleSoft Enterprise UPK Reporting Tools for Campus Solutions
PeopleSoft Enterprise UPK Reporting Tools for Financials/ESA and Supply Chain Management
Software Modules

PeopleSoft Enterprise UPK Reporting Tools for HCM Software Modules

PeopleSoft Enterprise UPK Reporting Tools for PeopleTools

Peoplesoft – Other

PeopleSoft Enterprise HCM Warehouse

PeopleSoft Enterprise Human Resources

PeopleSoft Enterprise Workforce Rewards

PeopleSoft Enterprise ePerformance

PeopleSoft Enterprise Scorecard

PeopleSoft Enterprise Payroll

PeopleSoft Enterprise HCM Portal Pack

PeopleSoft Enterprise Workforce Planning

PeopleSoft Enterprise Workforce Scorecard

JDE - EnterpriseOne

Customer Relationship Management

Advanced Pricing

Case Management

CRM Foundation

Customer Self Service

Fulfillment Management

In-Memory Sales Advisor

Sales Force Automation

Sales Order Management

One View Reporting for Sales Order Management

Service Management

One View Reporting for Service Management

Service Management Foundation

Manufacturing and Supply Chain Management

Advanced Stock Valuation

Agreement Management

Apparel Management

Blend Management

Bulk Stock Inventory

Configurator

Demand Flow Manufacturing

Demand Scheduling Execution

Grower Management

Grower Pricing and Payments

In-Memory Planning Advisor

Inventory Management

One View Reporting for Inventory Management

Manufacturing Management

One View Reporting for Manufacturing Management

Product Variants

Quality Management

Requirements Planning

Transportation Management

One View Reporting for Transportation Management

Warehouse Management

One View Reporting for Warehouse Management

Supply Chain Planning

Oracle Advanced Planning Command Center

Oracle Advanced Supply Chain Planning

Option: Oracle Constraint Based Optimization

Oracle Collaborative Planning

Oracle Global Order Promising

Oracle Inventory Optimization

Oracle Production Scheduling

Option: Oracle Repetitive Manufacturing Optimization

Oracle Rapid Planning

Oracle Service Parts Planning

Oracle Strategic Network Optimization

Demantra Demand Management

Option: Demantra Advanced Forecasting and Demand Modeling

Option: Demantra Real-time Sales and Operations Planning

Demantra Predictive Trade Planning

Option: Demantra Deduction and Settlement Management

Option: Demantra Trade Promotion Optimization

Demand Signal Repository

In-Memory Consumption Driven Planning

In-Memory Performance Driven Planning

Supply Management

Buyer Workspace

Operational Sourcing

Procurement and Subcontract Management

One View Reporting for Procurement and Subcontract Management

Requisition Self Service

Supplier Self Service

Asset Lifecycle Management

Advanced Real Estate Forecasting

Capital Asset Management

One View Reporting for Capital Asset Management

Condition-Based Maintenance

Equipment Cost Analysis

Real Estate Management

One View Reporting for Real Estate Management

Rental Management

One View Reporting for Rental Management

Resource Assignments

Project Management

Advanced Contract Billing

Contract and Service Billing

Homebuilder Management

In-Memory Project Portfolio Advisor

Project Costing

One View Reporting for Project Costing

Financial Management Suite

Expense Management

Financials

Option: Environmental Accounting and Reporting

One View Reporting for Financials

System Foundation

Health and Safety

Health and Safety Incident Management

One View Reporting for Health and Safety Incident Management

Human Capital Management

Human Resources

One View Reporting for Human Resources

Payroll

One View Reporting for Payroll

Self-Service Human Resources

Time and Labor

Tools & Technology

Adapter for MQ Series

Adapter for MSMQ

Core Tools and Infrastructure

Internet of Things Orchestrator (new metric is Priced in Advance of Availability)

Oracle Technology Foundation for JD Edwards EnterpriseOne

Oracle Technology Foundation for JD Edwards EnterpriseOne Upgrade

One View Reporting

One View Reporting Foundation

Application Testing

Functional Testing Suite for Oracle Applications

Load Testing Suite for Oracle Applications

Application Integration Architecture

Application Integration Architecture Foundation Pack

Application Integration Architecture Foundation Pack Extension for Communications

Application Integration Architecture Foundation Pack Extension for Insurance

Application Integration Architecture Foundation Pack Extension for Utilities

Oracle Demantra Sales and Operations Planning Integration to Hyperion Planning

Oracle Utilities Customer Care and Billing Integration to JD Edwards Financials for General Ledger and Accounts Payable

JDE - UPK

Oracle User Productivity Kit Standard

Oracle User Productivity Kit Professional

User Productivity Kit Content Materials for Manufacturing and Supply Chain Management

JD Edwards EnterpriseOne UPK for Blend Management

JD Edwards EnterpriseOne UPK for Configurator

JD Edwards EnterpriseOne UPK for Grower Management

JD Edwards EnterpriseOne UPK for Grower Pricing and Payments

JD Edwards EnterpriseOne UPK for Manufacturing Management Discrete Shop Floor Management

JD Edwards EnterpriseOne UPK for Manufacturing Management Engineer to Order

JD Edwards EnterpriseOne UPK for Manufacturing Management, Process Manufacturing

JD Edwards EnterpriseOne UPK for Requirements Planning

User Productivity Kit Content Materials for Financial Management

JD Edwards EnterpriseOne UPK Accounts Payable

JD Edwards EnterpriseOne UPK Accounts Receivable

JD Edwards EnterpriseOne UPK for Fixed Assets Accounting

JD Edwards EnterpriseOne UPK General Ledger

User Productivity Kit Content Materials for Supply Chain Management

JD Edwards EnterpriseOne UPK for Advanced Pricing

JD Edwards EnterpriseOne UPK Inventory Management

JD Edwards EnterpriseOne UPK Manufacturing - PDM

JD Edwards EnterpriseOne UPK for Sales Order Management

User Productivity Kit Content Materials for Supplier Relationship Management

JD Edwards EnterpriseOne UPK Procurement and Subcontract Management

User Productivity Kit Content Materials for Asset Lifecycle Management

JD Edwards EnterpriseOne UPK for Advanced Real Estate Forecasting

JD Edwards EnterpriseOne UPK for Capital Asset Management

JD Edwards EnterpriseOne UPK for Real Estate Management

User Productivity Kit Content Materials for Project Management

JD Edwards EnterpriseOne UPK for Homebuilder Management

JD Edwards EnterpriseOne UPK for Project Costing

User Productivity Kit Content Materials for Human Capital Management

JD Edwards EnterpriseOne UPK for Human Capital Management Fundamentals

JD Edwards EnterpriseOne User Productivity Kit for Human Resources, Benefits

JD Edwards EnterpriseOne UPK for Time and Labor

Other User Productivity Kit Content Materials

JD Edwards EnterpriseOne UPK Fundamentals for EnterpriseOne

JDE - World Products

Distribution Management

Quality Management

Manufacturing Management

Project Management

Financial Management

Multi-Site Consolidations

Foundation

Human Resources Management

Payroll

Expense Management

Purchase Card Management

JDE - UPK

Oracle User Productivity Kit Standard

Oracle User Productivity Kit Professional

User Productivity Kit Content Materials for Distribution Management

JD Edwards World UPK for Advanced Pricing

JD Edwards World UPK for Inventory Management

JD Edwards World UPK for Procurement

JD Edwards World UPK for Project Costing

JD Edwards World UPK for Sales Order Management

User Productivity Kit Content Materials for Manufacturing Management

JD Edwards World UPK for Base Configurator

JD Edwards World UPK for Product Costing and Manufacturing Accounting

JD Edwards World UPK for Product Data Management and Shop Floor Control

JD Edwards World UPK for Requirements Planning and Production Scheduling

User Productivity Kit Content Materials for Financials Management

JD Edwards World UPK for Accounts Payable

JD Edwards World UPK for Accounts Receivable

JD Edwards World UPK for FASTR

JD Edwards World UPK for Fixed Assets

JD Edwards World UPK for General Ledger

User Productivity Kit Content Materials for Foundation

JD Edwards World UPK for Address Book

JD Edwards World UPK for Common Foundation

JD Edwards World UPK for EDI

JD Edwards World UPK for Technical Foundation

JD Edwards World UPK for World Writer

User Productivity Kit Content Materials for Human Capital Management

JD Edwards World UPK for Human Resources Management

JD Edwards World UPK for Payroll

Siebel Professional Edition & Add-ons

Base Application

Siebel Communications, Media and Energy CRM Base Option

Siebel Financial Services CRM Base Option

Siebel Life Sciences CRM Base Option

Siebel Manufacturing CRM Base Option

Siebel Distribution CRM Base Option

Siebel Public Sector CRM Base Option

Siebel CRM Marketing Automation Base

Siebel CRM Sales Base (Siebel Sales Base)

Siebel CRM Service Base

General

Siebel Briefings

Siebel Content Center

Siebel Content Publishing

Siebel Correspondence

Siebel CTI

Siebel D&B Integration Solution

Siebel Employee Self-Service

Siebel Events Manager

Siebel Forecasting

Siebel Handheld
Siebel HelpDesk Online
Siebel Householding
Siebel Lead Management
Siebel Message Broadcasting and Alerts
Siebel References
Siebel SmartScript
Siebel Time and Expense Reporting
Siebel Wireless
Siebel Advanced Search
Sales
Siebel Enterprise Selling Process
Siebel Proposals & Presentations
Siebel Target Account Selling
Service
Siebel Asset Management
Siebel Change Management
Siebel HelpDesk
Siebel Quality Management
Siebel Solutions
Base Functionality
Siebel CRM Marketing Automation Option
Siebel CRM Sales Option
Siebel CRM Service Option

Siebel Cross-Industry

Tools and Servers

Siebel Tools Complete

Siebel Tools

Siebel Test Automation Interfaces

Siebel Server Extensions for UNIX

Siebel Mobile Connector

Siebel Connector for Satmetrix Exchange

Application Testing

Oracle Functional Testing Suite for Oracle

Applications

Oracle Load Testing Suite for Oracle Applications

General Options

Siebel Advanced Market Development Funds

Siebel Anywhere

Siebel Advisor

Siebel Briefings

Siebel Configurator Administration Server

Siebel Configurator Runtime

Siebel Content Center

Siebel Content Publishing

Siebel Contracts

Siebel Correspondence

Siebel CTI

Siebel D&B Integration Solution

Siebel Data Quality
Siebel Dynamic Catalog
Siebel Dynamic Pricer
Siebel Remote Client
Siebel Smart Answer Connector
Siebel Server Sync - Microsoft Exchange Server
Siebel CRM Desktop
Siebel Customer Content
Siebel Mobile
Siebel Connector for Satmetrix Exchange
Siebel Employee Self-Service
Siebel Events Manager
Siebel Forecasting
Siebel Handheld
Siebel HelpDesk Online
Siebel Householding
Siebel Lead Management
Siebel Message Broadcasting and Alerts
Siebel Mobile Sales Assistant Data Access
Siebel Partner Manager
Siebel Quote and Order Capture
Siebel References
Siebel Signature Capture Tool
Siebel CRM Customer Order Management
Siebel Advisor

Siebel Customer Order Management Administrator
Siebel Customer Order Management Administration Server
Siebel SmartScript
Siebel Territory Management
Siebel Time and Expense Reporting
Siebel Wireless
Sales Options
Oracle Business Approvals Connector for
Siebel Quotes
Siebel CRM Sales
Sales Managers
Siebel Enterprise Selling Process (ESP)
Siebel Portfolio Management Process (PMP)
Siebel Proposals & Presentations
Siebel Target Account Selling (TAS)
Service Options
Siebel Asset Management
Siebel Change Management
Siebel CRM Service
Siebel Smart Answer for Service
Siebel Email Response
Siebel Field Service
Siebel HelpDesk Option
Siebel Quality Management
Siebel Solutions

Field Service Options

Siebel Barcode

Siebel Logistics Manager

Siebel Preventive Maintenance

Siebel Repair

Siebel Scheduling

Oracle Real-Time Scheduler

Marketing Automation Options

Siebel Campaign Management

Siebel Email/Web Offer Designer

Siebel Email Marketing Server

Siebel Marketing Resource Manager

Siebel Marketing Server

Siebel Marketing Server

Siebel CRM Loyalty

Siebel Loyalty Engine Standard Edition

Siebel Loyalty Engine Multi-Partner Edition

Siebel Loyalty Manager

Siebel Loyalty Member Services Representative

Siebel CRM Warranty

Siebel Warranty Claims

Siebel Warranty Validation Server

Siebel Warranty Processing

Siebel Warranty Management Administrator

Applications Not Requiring a Base

Siebel Configurator Administration Server
Siebel Content Publishing
Siebel Customer Content
Siebel Handheld Stand Alone
Siebel HelpDesk
Siebel Loyalty Service Agent Console
Siebel Segment Manager Stand Alone
Siebel CRM Not Requiring Base - Customer Order Management
Siebel Customer Order Management Administration Server
Siebel Order Validation Engine
HelpDesk Options Not Requiring a Base
Siebel Asset Management
Siebel Change Management
Siebel HelpDesk Online
Siebel CRM Self-Service
Siebel E-Commerce
Siebel Configurator Runtime for E-Commerce
Siebel Dynamic Pricer for E-Commerce
Customer Portal
Siebel eCustomer
Siebel eSales
Siebel eService
Siebel Web Marketing
Siebel Loyalty Customer Portal
Customer Portal Options

Siebel Advisor for Customers

Siebel Configurator Runtime for Customers

Siebel Content Publishing for Customers

Siebel Dynamic Pricer for Customers

Siebel Events for Customers

Siebel Self-Service Wireless for Customers

Siebel SmartScript for Customers

Siebel CRM Customer Modules not Requiring a Customer Portal

Siebel Advisor Stand Alone

Partner Portal

Siebel Partner Portal

Siebel Loyalty Partner Portal

Partner Portal Options

Siebel Advanced Market Development Funds for Partners

Siebel Advanced Market Development

Funds for Partners

Siebel Advisor for Partners

Siebel Anywhere for Partners

Siebel Basic Pricer for Partners

Siebel Campaign Management for Partners

Siebel Campaigns for Partners

Siebel Configurator Runtime for Partners

Siebel Content Center for Partners

Siebel Content Publishing for Partners

Siebel Customer Order Management Administrator

for Partners

Siebel Dynamic Pricer for Partners

Siebel Field Service for Partners

Siebel Forecasting for Partners

Siebel Logistics Manager for Partners

Siebel Marketing Resource Manager for Partners

Siebel Partner Commerce for Partners

Siebel PRM Wireless for Partners

Siebel Proposals & Presentations for Partners

Siebel Remote Client for Partners

Siebel SmartScript for Partners

Siebel Warranty for Partners

Partner Applications not Requiring Partner Portal

Siebel PRM Wireless Standalone for Partners

Siebel CRM Web Channel

Siebel CRM Web Channel for Employees

**Siebel Communications, Media and
Energy - Base Application**

Siebel Communications, Media and Energy CRM Marketing Automation Base

Siebel Communications, Media and Energy CRM Sales Base

Siebel Communications, Media and Energy CRM Service Base

Siebel Communications, Media and Energy - General

Siebel CME Contracts

Siebel Contract Terms and Conditions

Siebel Network Order Entry

Siebel Premises

Siebel Rollup

Siebel Work Orders

Siebel Communications, Media and Energy Customer Order Management

Siebel Bulk Order Capture

Siebel Bulk Orders Administration Server

Siebel CME Quote and Order Capture

Siebel Multisite Ordering

Siebel Promotion Groups

Siebel Communications, Media and Energy - Sales

Siebel Field Service Assets for Sales Base

Siebel Call Reports

Siebel Design Opportunity Management

Siebel Field Service Assets

Siebel Pricing Authorization Management

Siebel Pricing Claims Server

Siebel Communications, Media and Energy - Service

Siebel Credit Management

Siebel Fraud Management

Siebel Billing Management

Siebel Credit Management

Siebel Fraud Management

Siebel Price Comparison

Siebel Communications, Media and Energy Self-Service

Siebel Communications E-Commerce

Siebel Communications, Media and Energy Customer Portal

Siebel CME eCustomer

Siebel CME eSales

Siebel CME eService

Siebel CME Web Marketing

Siebel Communications, Media and Energy Customer Portal Modules

Siebel Price Comparison for Customers

Siebel CME Quote and Order Capture for Customers

Siebel Communications, Media and Energy Partner Portal

Siebel CME Partner Portal

Siebel Communications, Media and Energy Partner Portal Modules

Siebel CME Partner Commerce

Siebel Bulk Order Capture for Partners

Siebel Credit Management for Partners

Siebel Design Opportunity Management for Partners

Siebel Fraud Management for Partners

Siebel Pricing Authorization Management for Partners

Siebel Promotion Groups for Partners

Siebel CME Quote and Order Capture for Partners

**Siebel Financial Services - Base
Application**

Siebel Financial Services CRM Marketing Automation Base

Siebel Financial Services CRM Sales Base

Siebel Financial Services CRM Service Base

Siebel Financial Services - General

Siebel Commercial Banking Loan Approval

Siebel Corporate and Commercial Banking

Siebel Credit Origination

Siebel Finance Events Manager

Siebel Financial Accounts

Siebel Group Coverage

Siebel Group Pensions

Siebel Group Policies

Siebel Healthcare Providers and Facilities

Siebel Individual Coverage

Siebel Financial Services Quotes

Siebel Financial Services Finance Line of Business

Siebel Financial Services Healthcare

Siebel Financial Services Insurance

Siebel Financial Services Insurance Service

Siebel Insurance Field Service

Siebel Individual Life and Annuities

Siebel Institutional Sales and Research

Siebel Investment Banking

Siebel Investment Management

Siebel Personal Lines Claims

Siebel Personal Lines Policies

Siebel Financial Services Proposals and Presentations

Siebel Financial Services Customer Order Management

Siebel Financial Services Customer Order Management for Banking

Siebel Retirement/Pension Management

Siebel Rollup

Siebel Small Business Banking

Siebel Wealth Management

Siebel Financial Services - Sales

Siebel Call Reports

Siebel Needs Analysis / Applications (Non credit)

Siebel Financial Services - Base Functionality

Siebel Financial Services CRM Marketing Automation option

Siebel Financial Services CRM Sales option

Siebel Financial Services CRM Service option

Siebel Financial Services - General Options

Siebel Commercial Banking Loan Approval

Siebel Corporate and Commercial Banking

Siebel Credit Origination

Siebel Customer Relationship Console-HTML

Siebel Finance Events Manager

Siebel Financial Accounts

Siebel Group Coverage

Siebel Group Pensions

Siebel Group Policies

Siebel Healthcare Providers and Facilities

Siebel Individual Coverage

Siebel Individual Life and Annuities

Siebel Institutional Sales and Research

Siebel Investment Banking

Siebel Investment Management

Siebel Network Order Entry (Siebel Order Entry)

Siebel Personal Lines Claims

Siebel Personal Lines Policies

Siebel Financial Services Proposals and Presentations

Siebel Financial Services Quote and Order Capture

Siebel Retirement/Pension Management

Siebel Rollup

Siebel Small Business Banking

Siebel Wealth Management

Siebel Financial Services - Sales Options

Siebel Call Reports

Siebel Needs Analysis/Applications (Non credit)

Siebel Financial Services - Service Options

Siebel Collections

Siebel Insurance Field Service

Siebel Financial Services - Customer Portal

Siebel Financial Services eCustomer

Siebel Financial Services eSales

Siebel Financial Services eService

Siebel Financial Services Web Marketing

Siebel Enrollment Portal

Siebel Financial Services - Customer Portal Options

Siebel Finance Events

Siebel Financial Services - Partner Portal

Siebel Agent Portal

Siebel Finance Partner Portal

Siebel Service Provider Portal

Siebel Financial Services - Agent Portal Options

Siebel Individual and Group Coverage

Siebel Life and Pensions

Siebel P&C Claims

Siebel P&C Policies

Siebel Financial Services - Partner Portal Options

Siebel Financial Services Proposals and Presentations for Partners

Siebel Manufacturing – General

Siebel Manufacturing – Service

Siebel Manufacturing - Base Functionality

Automotive Service History

Siebel Financial Services - Base Application

Siebel Financial Services CRM Marketing Automation Base

Additional included functionality available with Siebel Manufacturing CRM base applications

Automotive Service History

Siebel Life Sciences - Base Application

Siebel Life Sciences CRM Marketing Automation Base

Siebel Life Sciences CRM Sales Base

Siebel Life Sciences CRM Service Base

Siebel Life Sciences - General

Siebel Managed Care Profile

Siebel Medical Education

Siebel Payments

Siebel Prescription Analysis

Siebel Life Sciences - Base Functionality

Siebel Life Sciences CRM Marketing Automation option

Siebel Life Sciences CRM Sales option

Siebel Life Sciences CRM Service option

Siebel Life Sciences - General Options

Siebel Advanced Contracts

Siebel Business Rules

Siebel Contract Terms and Conditions

Siebel Managed Care

Siebel Managed Care Profile

Siebel Medical Education

Siebel Network Order Entry

Siebel Opportunities and Contracts

Siebel Pharma Campaigns

Siebel Prescription Analysis

Siebel Rollup

Siebel Samples

Siebel Life Sciences - Sales Options

Siebel Design Opportunity Management

Siebel Pricing Authorization Management

Siebel Pricing Claims Server

Siebel Life Sciences - Service Options

Siebel Collections

Siebel Life Sciences - Sales Options for Medical

Siebel Medical Handheld

Siebel Medical Inventory Management

Siebel Life Sciences - Service Options for Medical

Siebel Medical Field Service

Siebel Life Sciences - Sales Options for Pharma

Siebel Pharma Handheld

Siebel Signature Capture

Siebel Life Sciences Pharma Marketing Server

Siebel Pharma Marketing Server-First Brand

Siebel Pharma Marketing Server-Additional Brand

Siebel Pharma Marketing Server-Unlimited Brands – Unlimited records

Siebel Life Sciences - Applications Not Requiring a Base

Siebel Medical Handheld Stand Alone

Siebel Pharma Handheld Stand Alone

Siebel Life Sciences - Pharma Handheld Stand Alone Options

Siebel Expense Reports for Handheld Stand Alone

Siebel Medical Education for Handheld Stand Alone

Siebel Samples for Handheld Stand Alone

Siebel Signature Capture Stand Alone

Siebel Life Sciences - Customer Portal

Siebel Pharma eService

Siebel Life Sciences - Customer Portal Options

Siebel MedEd for Customers

Siebel Samples for Customers

Siebel Details

Siebel Life Sciences - Partner Portal Options

Siebel Delegated Business Rules for Partners

Siebel Design Opportunity Management for Partners

Siebel Life Sciences Field Service for Partners for Partners

Siebel Pricing Authorization Management for Partners

Siebel Manufacturing - Base Application

Siebel Manufacturing CRM Marketing Automation Base

Siebel Manufacturing CRM Sales Base

Siebel Manufacturing CRM Service Base

Siebel Manufacturing - General

Siebel Business Rules

Siebel Contract Terms and Conditions

Siebel Financial Accounts
Siebel Lease End-of-Term Processing
Siebel Personal Lines Claims
Siebel Manufacturing Automotive
Siebel Rollup
Siebel Title Management
Siebel Vehicle Contracts
Siebel Work Orders
Siebel Manufacturing - Service
Siebel Billing Management
Siebel Credit Management
Siebel Fraud Management
Siebel Manufacturing - Base Functionality
Siebel Manufacturing CRM Sales option
Siebel Manufacturing CRM Service option
Siebel Manufacturing CRM Marketing Automation option

Siebel Distribution Base Applications

Siebel Distribution CRM Marketing Automation Base
Siebel Distribution CRM Sales Base
Siebel Distribution CRM Service Base
Siebel Distribution - General
Siebel Contract Terms and Conditions
Siebel Deductions
Siebel Distribution - Base Functionality

Siebel Distribution CRM Marketing Automation option

Siebel Distribution CRM Sales Option

Siebel Distribution CRM Service Option

Siebel Manufacturing - General Options

Siebel Business Rules

Siebel Contract Terms and Conditions

Siebel Oil, Gas and Chemicals Contracts

Siebel Financial Accounts

Siebel Lease End-of-Term Processing

Siebel Network Order Entry

Siebel Personal Lines Claims

Siebel Premises

Siebel OGC Contracts

Siebel Oil, Gas and Chemicals Quote & Order Capture

Siebel Remarketing

Siebel Rollup

Siebel Title Management

Siebel Vehicle Contracts

Siebel Work Orders

Siebel Manufacturing - Sales Options

Siebel Call Reports

Siebel Credit Origination

Siebel Design Opportunity Management

Siebel Pricing Authorization Management

Siebel Pricing Claims Server - Up to 20 Users

Siebel Manufacturing - Service Options

Siebel Billing Management

Siebel Collections

Siebel Credit Management

Siebel Fraud Management

Siebel Manufacturing Customer Portal

Siebel OGC eCustomer

Siebel OGC eSales

Siebel OGC eService

Siebel OGC Web Marketing

Siebel Manufacturing Oil, Gas and Chemicals Customer Portal

Siebel OGC Quote and Order Capture for Customers

Siebel Distribution - General Options

Siebel Advanced Contracts

Siebel Contract Terms and Conditions

Siebel Deductions

Siebel Consumer Goods Dynamic Catalog

Siebel Inventory and Order Management

Siebel Network Order Entry

Siebel Distribution Consumer Goods General

Siebel Consumer Goods Customer Order Management Administration Server

Siebel Consumer Goods Quote and Order Capture

Demantra Predictive Trade Planning

Siebel Sales Volume Planning

Siebel Trade Promotions

Siebel Distribution - Sales Options

Siebel Consumer Goods Sales Handheld

Siebel Van Sales/Delivery

Siebel Group Sales and Event Management

Siebel Distribution Hospitality Sales

Siebel Group Inventory and Execution

Siebel Distribution - Applications

Siebel Consumer Goods Sales Handheld DSS Stand Alone

Siebel Manufacturing - Customer Portal

Siebel Oil, Gas, and Chemicals eCustomer

Siebel Oil, Gas, and Chemicals eSales

Siebel Oil, Gas, and Chemicals eService

Siebel Oil, Gas, and Chemicals Web Marketing

Siebel Manufacturing - Customer Portal Options

Siebel Oil, Gas, and Chemicals Quote and Order Capture

Siebel Manufacturing - Partner Portal

Siebel Dealer Portal

Siebel Oil, Gas, and Chemicals Partner Portal

Siebel Manufacturing - Dealer Portal Options

Siebel Credit Origination for Partners

Siebel Dealer Advanced Marketing for Partners

Siebel Delegated Business Rules for Partners

Siebel Financial Accounts for Partners

Siebel Remarketing for Partners

Siebel Showroom for Partners

Siebel Warranty for Partners

Siebel Manufacturing - Partner Portal Options

Siebel Design Opportunity Management for Partners

Siebel Pricing Authorization Management for Partners

Siebel Manufacturing - Partner Portal Options for Oil, Gas and Chemicals

Siebel Credit Management for Partners

Siebel Fraud Management for Partners

Siebel Oil, Gas, and Chemicals Partner Commerce for Partners

Siebel Oil, Gas, and Chemicals Quote & Order Capture for Partners

**Siebel Distribution - Partner Portal
Options for Consumer Goods**

Siebel Deductions for Partners

Siebel Sales Volume Planning for Partners

Siebel Trade Promotions for Partners

Siebel Public Sector - Base Application

Siebel Public Sector CRM Base

Siebel Public Sector - Base Functionality

Siebel Public Sector CRM option

Siebel Public Sector - Customer Portal

Siebel Public Sector eService

Siebel Public Sector - Partner Portal

Siebel Public Sector Partner Portal

Oracle Self-Service E-Billing

Oracle Self-Service E-Billing Business Edition

Oracle Self-Service E-Billing Consumer Edition

Siebel Self-Service eBilling

Siebel eBilling Manager for Consumer

Siebel ePayment Manager

Siebel eStatement Manager

Siebel Self-Service Communications

Siebel Communications Billing Analytics Manager

Siebel Communications Billing Manager for Business

Siebel Communications Billing Manager for Consumer

RTD

Siebel Next Best Action

Policy Automation Authoring

Oracle Policy Modeling

Policy Automation Authoring

Oracle Policy Automation

Oracle Policy Automation

Oracle Policy Automation for Mobile Devices

Oracle Policy Automation for Oracle CRM On Demand

Policy Automation General

Oracle Policy Automation Connector for Siebel

Oracle Policy Automation Connector for Siebel

Oracle Policy Automation Connector for Oracle CRM On Demand

**Policy Automation In-Memory
Applications**

Oracle In-Memory Policy Analytics

ATG Commerce

ATG Web Commerce

WebCenter Sites for Oracle ATG Web Commerce

ATG Web Commerce Merchandising

ATG Web Commerce Service Center

ATG Web Commerce Search

ATG Developer and Administrator

ATG Web Commerce Developer and Administrator

ATG Knowledge Manager

ATG Web Knowledge Manager

ATG Web Knowledge Manager Self-Service

ATG Business Intelligence

ATG Web Commerce Business Intelligence

ATG Web Commerce Business Intelligence Administrator

Endeca Search

Endeca Guided Search

Endeca Experience Manager

Endeca Search Add-Ons

Endeca Relationship Discovery

Endeca Text Enrichment

Endeca Text Enrichment with Sentiment Analysis

Endeca Developer and Administrator

Endeca Developer

Knowledge Enterprise Edition

Oracle Knowledge for Contact Center Enterprise Edition

Oracle Knowledge for Web Self Service Enterprise Edition

Knowledge Standard Edition

Oracle Knowledge for Contact Center Standard Edition

Oracle Knowledge for Web Self Service Standard Edition

Knowledge Analytics

Oracle Knowledge Analytics

Recommendations Add-ons

Recommendations Additional Catalog On Demand

Recommendations Large Catalog On Demand

UPK

Oracle User Productivity Kit Standard (UPK)

Oracle User Productivity Kit Professional

**Master Data Management - Customer Hub
for B2B**

Oracle Customer Hub B2B

Oracle Customer Hub Add-on B2B for Siebel CRM and Oracle E-Business Suite

**Customer Hub & Customer Hub Add-on
options**

option: Oracle Activity Hub B2B

option: Oracle Field Service Hub B2B

option: Oracle Marketing Hub B2B

option: Oracle Sales Hub B2B

option: Oracle Service Hub B2B

**Master Data Management - Customer Hub
for B2C**

Oracle Customer Hub B2C

Oracle Customer Hub Add-on B2C for Siebel CRM and Oracle E-Business Suite

**Customer Hub & Customer Hub Add-on
options**

option: Oracle Activity Hub B2C

option: Oracle Field Service Hub B2C

option: Oracle Marketing Hub B2C

option: Oracle Privacy Management Policy Hub B2C

option: Oracle Sales Hub B2C

option: Oracle Service Hub B2C

Master Data Management - Vertical Customer Hub

Oracle Automotive Captive Finance Customer Hub

Oracle Case Hub

Oracle Higher Education Constituent Hub

Oracle Life Sciences Customer Hub

Master Data Management - Product Information Management (PIM)

Oracle Product Hub

Oracle Product Hub Add-on

**Master Data Management -
Administrative & Development**

Oracle Customer Hub Data Steward
Oracle Higher Education Constituent Hub Data Steward
Oracle Product Hub Data Steward

**Master Data Management - Enterprise
Data Quality**

Oracle Enterprise Data Quality Address Verification Server
Oracle Enterprise Data Quality Standardization and Match
Oracle Enterprise Data Quality Profile and Audit
Oracle Enterprise Data Quality Product Data Extension
Oracle Watchlist Screening

**Included functionality with each Siebel
base application listed**

Accounts
Activity Management
Anywhere
Assignment Manager
Audit Trail
Calendar
Communications Server
Contacts
Employees
Encyclopedia

Enterprise Application Integration
Executive Information System
Global Accounts
Lead Management
Literature
Marketing Development Funds
Marketing Resource Manager
Messaging
Notes and Attachments
Opportunities and Pipeline
Personalization
Price Lists
Products
Remote
Sales Assistant
Server Sync – Microsoft Exchange Server (Siebel Sync)
Service Assistant
Service Requests
System Software
Workflow

**Additional included functionality
available with Siebel Communications,
Media and Energy CRM base applications**

Multiple Price Types

**Additional included functionality
available with Siebel Financial Services
base applications**

Financial Profile
Financial Services Service Request
Households
Members

**Additional included functionality
available with Siebel Life Sciences base
applications**

Households

**Additional included functionality
available with Siebel Manufacturing CRM
base applications**

Automotive Sales History
Automotive Service History
Automotive Tools
Vehicles
Households

**Additional included functionality
available with the Siebel Distribution
CRM base application**

Buying Groups
Households
Objectives

Visits

Routes

**Additional included functionality
available with Siebel Public Sector base
applications**

Households

Case Management

Incident Management

Evidence Management

Lead Management

Immigration Contacts

Disease and Medication Management

Oracle RightNow

Oracle RightNow Dynamic Agent Desktop Cloud Service

Oracle RightNow Standard Dynamic Agent Desktop Cloud Service

Oracle RightNow Enterprise Dynamic Agent Desktop Cloud Service

Oracle RightNow Enterprise Contact Center Dynamic Agent Desktop Cloud Service

Oracle RightNow Standalone Chat Dynamic Agent Desktop Cloud Service

Oracle Standalone Cobrowse Dynamic Agent Desktop Cloud Service

Oracle RightNow Dynamic Agent Knowledgebase Cloud Service

Oracle RightNow Cloud Service - Desktop Seats Add-Ons

Oracle RightNow Chat Cloud Service

Oracle RightNow Cobrowse Cloud Service

Oracle RightNow Cobrowse Remote Support Cloud Service

Oracle RightNow Contextual Workspaces Cloud Service
Oracle RightNow Guided Assistance Cloud Service
Oracle RightNow Agent Scripting Cloud Service
Oracle RightNow Standalone Foundation Agent Knowledgebase Cloud Service
Oracle RightNow Standalone Advanced Agent Knowledgebase Cloud Service
Oracle RightNow Non-Contact Center User Cloud Service
Oracle RightNow Social Monitor Cloud Service
Oracle Policy Automation for Agents Cloud Service
Oracle Policy Automation Mobile Cloud Service
Oracle Policy Automation Collaboration Cloud Service
Oracle RightNow Connect Web Services API Operations Monthly

Oracle RightNow Connect Web Services API Operations Service Period Pool
Oracle RightNow Instance Cloud Service
Oracle RightNow Interface Cloud Service
Oracle Additional Test Environment for Oracle RightNow Cloud Service
Oracle RightNow Single Sign-On Cloud Service
Oracle RightNow Website Search Cloud Service
Oracle Field Service Core Manage Cloud Service
Oracle Field Service Mobility Cloud Service
Oracle Field Service Routing Cloud Service
Oracle Field Service Capacity Cloud Service
Oracle Field Service Customer Communication Cloud Service
Oracle Field Service Collaboration Cloud Service

Oracle Field Service Smart Location Cloud Service

Oracle Field Service Forecasting Cloud Service

Oracle Field Service ETAWorkforce Cloud Service for Salesforce

Oracle Field Service ETAWorkforce Connector Cloud Service for Salesforce

Oracle Field Service Dedicated Hosting Environment Cloud Service

Oracle Additional Test Environment for Oracle Field Service Cloud Service

Oracle RightNow Cloud Service Cloud Offerings

Oracle RightNow Cloud Platform Cloud Service

Oracle RightNow Dedicated Database with Encryption Cloud Service

Oracle RightNow PCI Certified Cloud Platform Cloud Service

Oracle RightNow Cloud Platform for United States Government Cloud Service

Oracle RightNow Cloud Platform for United Kingdom Government Cloud Service

Oracle RightNow Cloud Platform for United States Department of Defense Cloud Service

TELUS Hosting Service for Oracle RightNow Customers

TELUS Hosting Service for Internal TELUS Business Units

Oracle RightNow Cloud Service Support Add-Ons

Oracle RightNow Custom Domain SSL Application Hosting

Oracle Virtual Private Network for Oracle RightNow Cloud Service

Oracle Virtual Private Network for Oracle Field Service Cloud Service

Oracle RightNow Additional Mailbox

Oracle RightNow Dedicated Outbound IP Address

Oracle RightNow Service Cloud Implementation Services

Base Package: Oracle RightNow Solution Implementation Service for Knowledge Management and Incident Management

Base Package: Oracle RightNow Solution Implementation Service for Knowledge Management and Standalone Chat

Base Package: Oracle RightNow Solution Implementation Service for Knowledge Management

Add-On: Managing Multiple Interfaces (First additional interface)

Add-On: Managing Multiple Interfaces (each additional interface after 1st)

Add-On: Customer Portal (Standard Widgets) - Single Interface/Page Set

Add-On: Customer Portal Technical Coaching (Do-It-Yourself)

Add-On: Customer Portal Branding and Styling (Level 1)

Add-On: Customer Portal Branding and Styling (Level 2)

Add-On: Feedback/Closed Incident Survey (1st interface)

Add-On: Feedback/Closed Incident Survey (each additional interface)

Add-On: Chat (1st interface)

Add-On: Chat (each additional interface)

Add On: Co-Browse (1st Interface, Can be sold stand-alone)

Add On: Co-Browse (each additional interface)

Add-On: Co-Browse Security Bundle (Delivered by LiveLook, RightNow PM included)

Add-On: Cloud Monitor (1st interface)

Add-On: Cloud Monitor (each additional interface)

Add-On: Dynamic Agent Workspaces/Workflow (1st interface)

Add-On: Dynamic Agent Workspaces/Workflow (each additional interface)

Add-On: Guided Assistance (1st interface)

Add-On: Guided Assistance (each additional interface)

Add-On: Agent Scripting (1st interface)

Add-On: Agent Scripting (each additional interface)

Add-On: Outbound (single interface)

Add-On: Sales (single interface)

Add-On: Using the Data Import Wizard

Add-On: Configuring Custom Objects

Add-On: Configuring Web Indexer

Add-On: Basic Screen Pop

Add-On: Technical Coaching-API

Add-On: Technical Coaching - Single Sign-On (SAML/PTA)

Add-On: RightNow Self-Service for Facebook Self- and Assisted-Service

Add-On: Knowledge Syndication

Oracle Virtual Private Network Setup Fee Cloud Service

Oracle Live Help Cloud Service Implementation Services

Oracle Live Help Chat Cloud Service Implementation

Oracle Live Help Click-to-Call Cloud Service Implementation

Oracle Live Help FTP Data Feed Cloud Service Implementation

Oracle Live Help Data Post Cloud Service Implementation

Oracle Engagement Engine Cloud Service Implementation Services

Oracle Engagement Engine Cloud Service Set-Up Service

Oracle Engagement Engine Cloud Service Implementation

Oracle Click-to-Call Cloud Service Implementation Services

Oracle Click-to-Call Cloud Service Implementation

Oracle RightNow Service Cloud Import/Export Services

Oracle RightNow Data Export Service

Oracle RightNow Service Cloud Business Services

Oracle RightNow and Oracle Live Help Remote Product Coaching Service

Oracle RightNow Knowledgebase Optimization Engagement Service

Oracle RightNow Analytics Optimization Engagement Service

Oracle RightNow General Optimization Engagement Onsite Service - Onsite

Oracle RightNow General Optimization Engagement Remote Service - Remote

Oracle RightNow Computer Telephony Integration Discovery Service

Oracle RightNow Customization Support

Oracle RightNow Customization Support Services Pool

Oracle RightNow Service Cloud Managed Services

Oracle RightNow and Oracle Live Help Cloud Managed Services

Oracle RightNow Service Cloud Education Services

Oracle Learning Credits

Oracle RightNow Service Cloud Pre-Paid Services

Oracle RightNow Universal Service Credits

Oracle RightNow Desktop Workflow Cloud Service

Oracle Policy Automation Agent Cloud Service

Oracle RightNow Web Cloud Service - Billable Sessions

Oracle RightNow Universal

Oracle RightNow Emails Cloud Service - Emails Sent

Oracle RightNow Experience Routing Cloud Service

Oracle RightNow Emails Sent Monthly

Oracle RightNow Emails Sent

Oracle RightNow Emails Sent Service Period Pool

Oracle RightNow Connect Web Services API Operations

Oracle RightNow Connect Web Services API Operations Service

Social Relationship Management

Oracle Social Engagement and Monitoring Base

Social Engagement and Monitoring Cloud Service (Essential/Select/Advanced/Elite Edition)

Oracle Social Engagement and Monitoring Add-Ons

Oracle Social Engagement and Monitoring Cloud Service - Additional Engagement User

Social Engagement and Monitoring Cloud Service

Oracle Social Marketing Base

Social Marketing Cloud Service(Essential/Select/Advanced/Elite Edition)

Oracle Social Marketing Add-Ons

Social Marketing Shop Cloud Service

Social Marketing Games Cloud Service

Oracle Social Relationship Management Add-Ons

Social Relationship Management Cloud Service

Eloqua

Eloqua Platforms

Eloqua Marketing Basic Cloud Service

Eloqua Marketing Standard Cloud Service

Eloqua Marketing Enterprise Cloud Service

Eloqua Marketing for Partners Cloud Service

Eloqua Platform Verticals

Eloqua Marketing for Asset Management Cloud Service

Eloqua Marketing for Communications Standard Cloud Service

Eloqua Marketing for Entertainment Cloud Service

Eloqua Marketing for Higher Education Cloud Service

Eloqua Marketing for Insurance Cloud Service

Eloqua Marketing for Life Sciences Cloud Service

Eloqua Marketing for Life Sciences Consumers Cloud Service

Eloqua Marketing for Life Sciences Professionals Cloud Service

Eloqua Marketing for Manufacturing Basic Cloud Service

Eloqua Marketing for Manufacturing Standard Cloud Service

Eloqua Marketing for Nonprofit Cloud Service

Eloqua Marketing for Utilities Cloud Service

Eloqua Marketing for Wealth Management Cloud Service

Eloqua Platform Add-Ons

Eloqua Advanced Lead Scoring Cloud Service

Eloqua Advertising Cloud Service

Eloqua Event Management Cloud Service

Eloqua Security Administration Cloud Service

Content Marketing

Content Marketing Lite Cloud Service

Content Marketing Basic Cloud Service

Content Marketing Standard Cloud Service

Content Marketing Enterprise Cloud Service

Content Marketing Add-Ons

Content Marketing Additional 10 Users Cloud Service

Content Marketing Additional Business Unit Cloud Service

Content Marketing Additional Publisher Cloud Service

Eloqua Platform BI Add-Ons

Eloqua Business Intelligence Cloud Service

Eloqua Sales/CRM Integration Add-On's

Eloqua Engage Cloud Service

Eloqua Customer Profiler Cloud Service

Eloqua Plug-in Cloud Service for Salesforce.com

Eloqua Engage, Customer Profiler and Plug-in Cloud Service for Salesforce.com

Eloqua Marketing Additional Users

Eloqua Marketing Additional User Cloud Service

Eloqua Identity Users

Eloqua Identity Cloud Service for Salesforce.com

Eloqua Additional Environments

Eloqua Basic Additional Test Environment Cloud Service

Eloqua Standard Additional Test Environments Cloud Service

Eloqua Enterprise Additional 5 Environments Cloud Service

Eloqua Secure Microsite (SSL Encryption) Add-On's

Eloqua SSL Certificate Self Purchase

Eloqua Technical Add-On's

Eloqua Advanced Data Security Cloud Service

Eloqua Data Tools Cloud Service

Eloqua HIPAA Advanced Data Privacy Cloud Service

Eloqua Priority Email Cloud Service

Eloqua Private Storage Cloud Service

Eloqua Marketing Approvals Cloud Service

Eloqua Marketing Basic Additional Allotments Cloud Service
Eloqua Marketing Standard Additional Allotments Cloud Service
Match Multiplier Cloud Service
Eloqua Branding & Deliverability
Eloqua Standard Deliverability Cloud Service
Eloqua Enterprise Deliverability Cloud Service
Eloqua Premium Deliverability Cloud Service
Eloqua Additional Deliverability Tests Cloud Service

Taleo

Taleo Enterprise Cloud Service Platform
Taleo Platform Cloud Service
Taleo Hosted Connect Integration Cloud Service
Taleo Premium File Attachments Limits Cloud Service
Taleo Premium Data Limits Cloud Service
Taleo Enterprise Cloud Service Options
Taleo Enterprise Learn
Taleo Learn Cloud Service
Taleo Learn External User Cloud Service
Taleo Enterprise Recruiting
Taleo Recruiting Cloud Service
Taleo Recruiting High Volume Cloud Service
Taleo Onboarding Cloud Service
Taleo Enterprise Talent
Taleo Scheduling Cloud Service

Taleo Sourcing Cloud Service

Taleo Performance Management Cloud Service

Taleo Goal Management Cloud Service

Taleo Succession Planning Cloud Service

Taleo Development Planning Cloud Service

Taleo Enterprise Recruiting Assessment Content

Taleo Hourly Assessment Content Cloud Service

Taleo Store Manager Assessment Content Cloud Service

Taleo Social Sourcing

Taleo Social Sourcing Cloud Service

Optional Services

Additional Test Environment for Oracle Taleo Enterprise Cloud Service

Taleo Archive Environment Cloud Service

Taleo Learn Additional Storage Cloud Service

Virtual Private Network for Oracle Taleo Enterprise Cloud Service

Virtual Private Network Setup Fee

Taleo Business Edition

TBE Base Platform Cloud Service

TBE Recruiting Cloud Service

TBE Onboarding Cloud Service

TBE Compensation Cloud Service

TBE Performance Management Cloud Service

TBE Learn Cloud Service

TBE Learn External User Cloud Service

Taleo Business Edition - Integrations
TBE Integration Standard Cloud Service
TBE Integration Custom Cloud Service
Oracle Test Environment for Oracle TBE Cloud Service
Professional Services - Taleo Remote Systems Administration
Oracle HCM Cloud Remote System Administration
Taleo Remote Systems Administration
Taleo Learn with Taleo Enterprise Smart Organization Integration
Professional Services - Taleo Social and Community Connect
Taleo Social Sourcing Functional Consulting
Taleo Social Sourcing Branding & Design
Taleo Social Sourcing (TSS) - Customer HRIS to Social Sourcing Integration
Taleo Social Sourcing Single Sign-On (SSO)
Taleo Social Sourcing Taleo Enterprise Edition (TEE) Performance to Social Sourcing Integration
Taleo Social Sourcing Implementation for non-Taleo Recruiting Products
Taleo Social Sourcing for Business Edition Implementation
Taleo Social Sourcing Custom Job Feed Integration

Oracle Fusion Applications

Oracle Fusion Financials
Fusion Accounting Hub
Fusion Advanced Collections
Fusion Automated Invoice Processing
Fusion Expenses

Fusion Financial Reports Center

Fusion Financials

Fusion Revenue Management

Fusion Transactional Business Intelligence for Financials

Oracle Fusion Procurement

Fusion Procurement Contracts

Fusion Purchasing

Option: Fusion Sourcing

Option: Fusion Supplier Portal

Fusion Supplier Qualification Management

Fusion Self Service Procurement

Fusion Transactional Business Intelligence for Procurement

Oracle Fusion Project Portfolio Management

Fusion Project Billing

Option: Fusion Grants Management

Fusion Project Contracts

Fusion Project Control

Fusion Project Costing

Fusion Project Integration Gateway

Fusion Project Performance Reporting

Fusion Transactional Business Intelligence for Projects

Fusion Project Management

Fusion Project Resource Management

Fusion Task Management

Oracle Fusion Human Capital Management

Fusion Absence Management

Fusion Benefits

Fusion Global Human Resources

Fusion Global Payroll

Fusion Global Payroll Interface

Fusion Goal Management

Fusion Performance Management

Fusion Talent Review and Succession Management

Fusion Time and Labor

Fusion Transactional Business Intelligence for Human Capital Management

Fusion Workforce Compensation

Fusion Talent Management Base

Fusion Workforce Reputation Management

Oracle Fusion Supply Chain Management

Fusion Distributed Order Orchestration

Fusion Distributed Order Orchestration User

Fusion Global Order Promising

Fusion Inventory Management

Fusion Innovation Management

Fusion Product and Catalog Management

Fusion Product Hub

Fusion Product Hub Data Steward

Fusion Product Hub for Communications

Fusion Product Hub for Retail

Fusion Product Hub Portal

Fusion Transactional Business Intelligence for Supply Chain Management

Oracle Fusion Customer Relationship Management - Sales

Fusion CRM Base

Fusion CRM Desktop

Fusion Enterprise Contracts Base

Fusion Incentive Compensation

Fusion Opportunity Landscape

Fusion Quota Management

Fusion Sales Campaigns

Fusion Sales Catalog

Fusion Sales Predictor

Fusion Smart Phone Edition

Fusion Territory Management

Fusion Transactional Business Intelligence for Customer Relationship Management

Oracle Fusion Customer Relationship Management - Marketing

Fusion Email Marketing Server

Fusion Marketing

Fusion Marketing Segmentation

Oracle Fusion Partner Relationship Management

Fusion Incentive Compensation for Channel Managers

Fusion Partner Relationship Management for Channel Managers

Fusion Partner Relationship Management for Partners

Oracle Fusion Customer Relationship Management - Customer Data Management

Fusion Customer Hub Data Steward

Fusion Customer Hub for Organizations

Fusion Customer Management Foundation for Organizations

Fusion Customer Hub for Persons

Fusion Customer Management Foundation for Persons

Fusion Data Quality Address Cleansing

Fusion Data Quality Matching

Oracle Fusion Application Tools

Fusion Applications Extensibility Framework

Oracle Fusion Governance, Risk and Compliance

Fusion Application Access Controls Governor

Option: Fusion Application Access Controls for Fusion Applications

Application Testing

Functional Testing Suite for Oracle Applications

Load Testing Suite for Oracle Applications

User Productivity Kit

User Productivity Kit Standard

User Productivity Kit Professional

User Productivity Kit Content Materials for Fusion Financials

Oracle User Productivity Kit for Oracle Fusion Assets

Oracle User Productivity Kit for Oracle Fusion General Ledger

Oracle User Productivity Kit for Oracle Fusion Payables

Oracle User Productivity Kit for Oracle Fusion Receivables

User Productivity Kit Content Materials for Fusion Human Capital Management

Oracle User Productivity Kit for Oracle Fusion Global Human Resources

User Productivity Kit Content Materials for Fusion Procurement

Oracle User Productivity Kit for Oracle Fusion Purchasing
Oracle User Productivity Kit for Oracle Fusion Self Service Procurement
User Productivity Kit Content Materials for Fusion Project Portfolio Management
Oracle User Productivity Kit for Oracle Fusion Project Portfolio Management
User Productivity Kit Content Materials for Fusion Supply Chain Management
Oracle User Productivity Kit for Oracle Fusion Distributed Order Orchestration
User Productivity Kit Content Materials for Other
Oracle User Productivity Kit for Oracle Fusion Functional Setup Manager

Thin Client and Virtual Desktop

Sun Ray Software
Virtual Desktop Infrastructure
Secure Global Desktop - Windows
Secure Global Desktop - Multi-Platform

BPS - Human Resources - EBS

Human Resources - Oracle
Payroll - Oracle
Advanced Benefits - Oracle
iLearning - Oracle
Learning Management - Oracle
iRecruitment - Oracle
Time and Labor - Oracle

Internet Expenses - Oracle
Incentive Compensation - Oracle
Compensation Workbench - Oracle
Performance Management - Oracle
Succession Planning

Incentive Compensation Analytics for Oracle Data Integrator

WebCenter Portal

**BPS - HRMS - Business Intelligence
Applications**

Human Resources Analytics, Fusion Edition

**BPS - HRMS - Other - Applicable to EBS
and PeopleSoft**

Oracle Workforce Scheduling

BPS - HRMS - PeopleSoft

Human Resources - PeopleSoft

Payroll - PeopleSoft

Payroll Interface - PeopleSoft

Helpdesk for Human Resources - PeopleSoft

Benefits Administration - PeopleSoft

Enterprise Learning Management - PeopleSoft

Recruiting Solutions - PeopleSoft

Time and Labor - PeopleSoft

Expenses - PeopleSoft

Internet Expenses - PeopleSoft

Pension Administration - PeopleSoft

Stock Administration - PeopleSoft

ePerformance - PeopleSoft

eCompensation - PeopleSoft

Absence Management - PeopleSoft

Succession Planning - PeopleSoft

HRMS Portal Pack - PeopleSoft

BPS - PeopleSoft - Financials

eSettlements

Financials

Financials Portal Pack

Transaction Billing Processor

Treasury

Financials Warehouse

Financials Warehouse for Public Sector and Higher Education

BPS - PeopleSoft - Campus Solutions

Gradebook

Campus Self Service

Contributor Relations

Student Administration

Student Administration Integration Pack

Products

Interaction Hub

Campus Solutions Warehouse

Fusion Campus Solutions Intelligence for PeopleSoft Enterprise

BPS - Oracle Health Sciences

Oracle Adverse Event Reporting System

Oracle Clinical

Oracle Clinical Option: Oracle Distributed Study Conduct

Oracle Remote Data Capture

Oracle Thesaurus Management System

Oracle Life Sciences Data Hub

Oracle Health Sciences Clinical Development Analytics

Oracle Healthcare Data Repository

BPS - Oracle Argus

Oracle Argus Safety Japan

Oracle Argus Enterprise Edition

Oracle Argus Standard Edition

Oracle Clinical Development Analytics

Oracle Operating Room Analytics

Oracle Healthcare Data Warehouse Foundation

BPS - Siebel Health Sciences

Siebel CRM Base for Clinical Trial Management System

Siebel Contracts for Clinical Trial Management System

Siebel Document Tracking for Clinical Trial Management System

Siebel Partner Portal for Clinical Trial Management System

Siebel Payments for Clinical Trial Management System

Siebel Project and Resource Management for Clinical Trial Management System

Siebel Project Cost Tracking for Clinical Trial Management System

Siebel Protocol Builder for Clinical Trial Management System

Siebel Trip Reports for Clinical Trial Management System

Siebel Account Profiles for Clinical Trial Management System

Siebel Contact Profiles for Clinical Trial Management System

Siebel Profiles for Clinical Trial Management System

Siebel Adverse Events and Complaints

Siebel Anywhere

Siebel Remote Client

**BPS - BI Applications, Fusion Edition -
CRM Analytics**

Service Analytics

Marketing Analytics

Service Analytics, Fusion Edition

Marketing Analytics, Fusion Edition

Business Intelligence Publisher

BPS - Procurement - EBS

Purchasing - Oracle

Option: Sourcing - Oracle

Option: Sourcing Optimization - Oracle

Option: iSupplier Portal - Oracle

Option: Procurement Contracts - Oracle

Option: Services Procurement - Oracle

Option: Advanced Pricing - Oracle

iProcurement - Oracle

Business Approvals Connector for Managers - Oracle

Supplier Lifecycle Management

BPS - PeopleSoft - Supply Chain Management

Catalog Management

Discrete Manufacturing

eProcurement

eSupplier Connection

Inventory

Option: Mobile Inventory Management

Order Management

Supply Planning

Purchasing

Services Procurement

Strategic Sourcing

Supplier Contract Management

BPS - Master Data Management - EBS

Supplier Hub

Supplier Hub Add-On for Oracle E-Business Suite

Supplier Hub Data Steward

**BPS - Procurement - Business
Intelligence Applications**

Procurement & Spend Analytics, Fusion Edition

Spend Classification

BPS - Logistics - EBS

Oracle Transportation Management

Option: Transportation Operational Planning

Option: Logistics Inventory Visibility

Option: Forwarding and Brokerage Operations

Option: Freight Payment, Billing and Claims

Option: Transportation Sourcing

Option: Transportation Cooperative Routing

Option: Fusion Transportation Intelligence

Option: Fleet Management

Oracle Global Trade Management

Option: Trade Compliance

Option: Customs Management

Option: Global Trade Intelligence

BPS - JD Edwards EnterpriseOne

Oracle Technology Foundation for JD Edwards EnterpriseOne

System Foundation - JD Edwards EnterpriseOne

Financials - JD Edwards EnterpriseOne

Financial Management and Compliance Console - JD Edwards EnterpriseOne

Procurement and Subcontract Management - JD Edwards EnterpriseOne

Inventory Management - JD Edwards EnterpriseOne

Requirements Planning - JD Edwards EnterpriseOne

Sales Order Management - JD Edwards EnterpriseOne

Advanced Pricing - JD Edwards EnterpriseOne

Manufacturing Management - JD Edwards EnterpriseOne

Plant Manager Dashboard - JD Edwards EnterpriseOne

Project Costing - JD Edwards EnterpriseOne

Contract and Services Billing - JD Edwards EnterpriseOne

BPS - User Productivity Kit

User Productivity Kit Standard

User Productivity Kit Professional

BPS - Financial and Accounting

Oracle Financials

Advanced Collections

iReceivables

Treasury

Financials Accounting Hub

Loans

Oracle Enterprise Governance, Risk, and Compliance Manager

Option: Oracle Financial Governance

Application Access Controls Governor

Hyperion Financial Management Plus

Financial Analytics, Fusion Edition

BPS - Oracle Insurance

Oracle Insurance Policy Administration for Life and Annuity

Oracle Insurance Insbridge Rating and Underwriting

Oracle Documaker Standard Edition

Oracle Documaker Enterprise Edition

BPS - Value Chain Planning

Demantra Demand Management

Option: Demantra Advanced Forecasting and Demand Modeling

Option: Demantra Real-time Sales and Operations Planning

Demantra Predictive Trade Planning

Option: Demantra Deduction and Settlement Management

Option: Demantra Trade Promotion Optimization

Advanced Supply Chain Planning

Option: Constraint Based Optimization

Inventory Optimization

Strategic Network Optimization

Service Parts Planning

Global Order Promising

Advanced Planning Command Center

Collaborative Planning

Rapid Planning

Demand Signal Repository

BPS - Primavera

Primavera P6 Enterprise Project Portfolio Management
Primavera P6 Professional Project Management
Primavera P6 Progress Reporter
Primavera P6 Analytics
Primavera 6 Enterprise Project management Web Services
Primavera Contract Management Web Services
Primavera Portfolio Management
Primavera Risk Analysis
Primavera Capital Planning and Investment Control Budgeting
Primavera Contract Management, Business Intelligence Publisher Edition

BPS - AutoVue Enterprise Visualization

Autovue Office
Autovue 2D Professional
Autovue EDA Professional
Autovue VueLink Integration
AutoVue Office Document Print Service
AutoVue 2D Document Print Service

BPS - Agile Product Lifecycle Management

Agile Product Collaboration
Agile Product Governance and Compliance
Agile Product Cost Management

Agile Product Quality Management

Agile Product Portfolio Management

AutoVue 2D Professional for Agile

Product Lifecycle Analytics

**BPS - Agile Product Lifecycle
Management for Process**

Agile Product Data Management for Process

Option: Agile Formulation and Compliance for Process

Option: Agile Product Supplier Collaboration for Process

Option: Agile Product Quality Management for Process

Agile New Product Development and Introduction for Process

Crystal Ball

Crystal Ball

Crystal Ball Decision Optimizer

Crystal Ball Suite

Crystal Ball Enterprise Performance Management

Academic

Crystal Ball Classroom Student Edition

Crystal Ball Classroom Faculty Edition

User Productivity Kit

User Productivity Kit Standard

User Productivity Kit Professional

User Productivity Kit Content Materials for Oracle Crystal Ball

User Productivity Kit for Oracle Crystal Ball

Primavera

Primavera P6 Enterprise Project Portfolio Management

Primavera P6 Progress Reporter

Primavera P6 Professional Project Management

Primavera Analytics

Primavera P6 Analytics

Primavera Contract Management, Business Intelligence Publisher Edition

Primavera Earned Value Management

Primavera Risk Analysis

Primavera Portfolio Management

Primavera Capital Planning and Investment Control Budgeting

Primavera Data Warehouse

Primavera P6 Reporting Database

Primavera Contractor

Products - Unifier

Primavera Unifier Project Controls

Primavera Facility Management

Primavera Real Estate Management

Primavera Unifier Portal User

Products - Instantis

Instantis EnterpriseTrack

Instantis EnterpriseTrack Timesheets

Products - Oracle Primavera Prime

Oracle Primavera Prime Capital Plan Management

Oracle Primavera Prime Project and Program Management

Oracle Primavera Prime Risk Management

Integration Products

Primavera Gateway

Primavera P6 Enterprise Project Portfolio Management Web Services

Primavera Contract Management Web Services

User Productivity Kit

User Productivity Kit Standard

User Productivity Kit Professional

User Productivity Kit Content Materials for Primavera

Oracle User Productivity Kit for Primavera P6 Enterprise Project Portfolio Management

Oracle User Productivity Kit for Primavera P6 Enterprise Project Portfolio Management, Reporting

Oracle User Productivity Kit for Primavera P6 Team Member

Oracle User Productivity Kit for Primavera P6 Progress Reporter

Oracle User Productivity Kit for Primavera Contract Management

Oracle User Productivity Kit for Primavera Portfolio Management

Oracle User Productivity Kit for Primavera Unifier Project Controls

Oracle User Productivity Kit for Instantis EnterpriseTrack

User Productivity Kit Content Materials for Oracle Primavera Prime

Oracle User Productivity Kit for Oracle Primavera Prime Capital Management

Others Products

Primavera Sure TraK

Primavera Contractor

Primavera Inspire for SAP

Primavera Web services

Primavera P3 Project Planner

Primavera Evolve (Controlled Availability)

Primavera P3e Planner / Scheduler

Primavera P3e Engineer

Primavera P6 Enterprise Project Portfolio Management Cloud Service

Primavera P6 Progress Reporter Cloud Service

Primavera P6 Enterprise Project Portfolio Management Web Services Cloud Service

Primavera Unifier Project Controls Cloud Service

Primavera Facility Management Cloud Service

Primavera Real Estate Management Cloud Service

Primavera Unifier Portal User Cloud Service

AutoVue 2D Professional Cloud Service

Primavera Analytics Cloud Service

Primavera Cloud Service Additional 10 GB Database Storage

Primavera Cloud Service Additional 50 GB File Storage

Primavera Cloud Service Additional Production Database - Production Environment - Hosted

Named User

Primavera Cloud Service Additional Nonproduction Environment - Nonproduction Environment

Instantis EnterpriseTrack Cloud Service

Instantis EnterpriseTrack Timesheets Cloud Service

Este documento foi assinado digitalmente por Manoel Antônio Dos Santos.
Para verificar as assinaturas vá ao site <https://assinaforte.com.br:443> e utilize o código 1FF5-89CA-A0AB-7F86.

Instantis Cloud Service Additional 1 GB File Storage

Instantis Cloud Service Additional Nonproduction Environment - Nonproduction Environment

Oracle Primavera Prime Capital Plan Management Cloud Service

Oracle Primavera Prime Project and Program Management Cloud Service

Oracle Primavera Prime Risk Management Cloud Service

**Business Intelligence Technology
Products**

Business Intelligence

Standard Edition One Business Intelligence Technology Products

Standard Edition One

Suite Enterprise Edition Plus

Suite Enterprise Edition Plus Upgrade Only

Server Enterprise Edition

Business Intelligence Publisher

Business Intelligence Foundation Suite

Business Intelligence Foundation Suite (Business Intelligence Suite Enterprise Edition)

Disconnected Analytics

Server Administrator

Scorecard and Strategy Management

Business Intelligence Mobile

Business Intelligence Publisher for Oracle Applications

Business Intelligence Foundation Suite for Oracle Applications

Business Intelligence Suite Enterprise Edition Plus for Oracle Applications

Business Intelligence Server Enterprise Edition Options

Interactive Dashboard

Delivers

Answers

Office Plug-in

Reporting and Publishing

Business Intelligence Data Integration Technology

Data Integrator and Application Adapter for Data Integration

Data Integrator for Oracle Business Intelligence

Informatica PowerCenter and PowerConnect Adapters

Metadata Management for Oracle Business Intelligence

Real-Time Decision (RTD) Technology

Real-Time Decision Server

Hyperion Business Intelligence Technology

Essbase Plus

Hyperion Interactive Reporting

Hyperion SQR Production Reporting

Hyperion Financial Reporting

Hyperion Web Analysis

Endeca Business Intelligence

Endeca Information Discovery Studio

Endeca Information Discovery Integrator

Endeca Server

Endeca Text Enrichment

Endeca Text Enrichment with Sentiment Analytics

Endeca Web Acquisition Toolkit

Big Data Business Intelligence

Big Data Discovery

WebCenter Products

WebCenter Suite Plus

WebCenter Portal for Oracle Applications

WebCenter Imaging for Oracle Applications

WebCenter Portal

WebCenter Content

WebCenter Sites

WebCenter Sites Satellite Server

WebCenter Universal Content Management

WebCenter Imaging

WebCenter Forms Recognition

WebCenter Enterprise Capture

WebCenter Enterprise Capture Standard Edition

WebCenter Capture

WebCenter Distributed Capture

WebCenter Real-Time Collaboration

WebCenter Sites Options

WebCenter Sites Mobile Option

WebCenter Sites Mobility Server

WebCenter Adapters

WebCenter Applications Adapter

WebCenter Adapter for EMC Documentum

WebCenter Adapter for IBM FileNet

WebCenter Adapter for IBM Lotus Domino

WebCenter Adapter for Microsoft SharePoint

WebCenter Adapter for Symantec Enterprise Vault

WebCenter Adapter Framework

Identity Management Products

Enterprise Identity Services Suite

Identity Governance Suite

Directory Services Plus

Access Management Suite Plus

Enterprise Single Sign-On Suite Plus

Identity and Access Management Suite Plus

Access Manager

Identity Federation

Entitlements Server

Entitlements Server Security Module

Identity Manager

Identity Manager Connector

Mobile Security Suite

Secure Mobile Mail Manager

Identity Management Enterprise Management

Management Pack Plus for Identity Management

Discoverer Desktop Edition

Programmer

Internet Developer Suite

WebCenter Management

Management Pack for WebCenter

Other Infrastructure Management

Configuration Management Pack for Applications

System Monitoring Plug-in for Non Oracle Databases

System Monitoring Plug-in for Non Oracle Middleware

Management Pack for Non-Oracle Middleware

Data Masking and Subsetting Pack for Non-Oracle Databases

Service Management

Real User Experience Insight

Applications

Application Management Suite for Oracle E-Business Suite

Application Management Suite for Siebel

Application Management Suite for PeopleSoft

Application Management Suite for JD Edwards EnterpriseOne

Application Management Suite for Oracle Fusion Applications

Identity and Access Management Suite Plus for Oracle Applications

Application Testing

Load Testing Developer Edition

Load Testing Controller

Load Testing

Load Testing Accelerator for Web Services

Application Replay Pack

Load Testing Accelerator for Oracle Database

Functional Testing

Functional Testing Accelerator for Web Services

Test Manager

Cloud Management Pack for Testing

Collaboration

Collaboration

Beehive Enterprise Collaboration Server

Oracle BigMachines

Oracle BigMachines

Oracle BigMachines CPQ Base

BigMachines CPQ Standard Edition Cloud Service

BigMachines CPQ Enterprise Edition Cloud Service

BigMachines CPQ Premium Edition Cloud Service

**Business Intelligence Server Enterprise
Edition Options**

Interactive Dashboard

Delivers

Answers

Office Plug-in

Reporting and Publishing

Business Intelligence Suite Enterprise Edition Plus Options

Business Intelligence Management Pack

Business Intelligence Data Integration Technology

Data Integrator and Application Adapter for Data Integration

Informatica PowerCenter and PowerConnect Adapters

Real-Time Decision (RTD) Technology

Real-Time Decision Server

Hyperion Business Intelligence Technology

Essbase Plus

Hyperion Interactive Reporting

Hyperion SQR Production Reporting

Hyperion Financial Reporting

Hyperion Web Analysis

Hyperion Planning Suite

Endeca Business Intelligence

Endeca Discovery Foundation for Oracle Applications

Endeca Information Discovery Studio

Endeca Information Discovery Integrator

Endeca Server

Endeca Text Enrichment

Endeca Text Enrichment with Sentiment Analytics

Endeca Web Acquisition Toolkit

Exadata Storage Server Software

Exadata Storage Server Software

In-Memory

TimesTen In-Memory Database for Exalytics

Exalytics In-Memory Software

Exalytics In-Memory Software for Oracle Hyperion Financial Management Plus

Big Data Software

Big Data Connectors

Big Data SQL

Big Data Spatial and Graph

Insurance Policy Administration

Oracle Insurance Policy Administration for Life and Annuity

Oracle Insurance Calculation Engine for Life and Annuity

Oracle Insurance New Business and Underwriting

Enterprise Content Management

Oracle Documaker Enterprise Edition

Oracle Documaker Standard Edition

Oracle Documaker Desktop

Oracle Documaker Mobile

Oracle Content Management for Oracle Documaker

Oracle Insurance Docuflex

Oracle Insurance Compliance Tracker

Oracle Insurance IStream Publisher

Oracle Insurance IStream Desktop

Insurance Rating

Oracle Insurance Insbridge Enterprise Rating

Oracle Insurance Data Capture

Insurance Product Management

Oracle Insurance Product Configuration

Insurance Agency

Oracle Insurance General Agent

Oracle Insurance Data Exchange for Service Providers

Insurance Business Intelligence

Oracle Insurance Performance Insights for General Insurance

ANEXO 1:

Service Group	ACS for Software
Advanced Support Assistance	Oracle ACS Assistance on Critical Service Requests
Business Critical Assistance	Leveraged Assistance on Service Requests
	Oracle ACS Business Critical Assistance
Solution Support Center	Oracle ACS Focused Assistance on Service Requests
	Oracle ACS Solution Support Center
Business Critical Assistance and Solution Support Center	Oracle ACS Proactive Oracle Software Advice (*)
Advanced Support Assistance and Business Critical Assistance and Solution Support Center	ACS Customer Portal (*)
Assisted Services	Oracle ACS Software Configuration Assessment (*)
	Oracle ACS Software Performance Assessment (*)
	Oracle ACS Patch Assessment (*)
	Oracle ACS Patch Strategy Review (*)
	Oracle ACS Software Configuration Assessment for Middleware (*)
	ACS Standby Assistance

 Este documento foi assinado digitalmente por Manoel Antonio Dos Santos.
 Para verificar as assinaturas vá ao site <https://assinaforte.com.br:443> e utilize o código 1FF5-89CA-40AB-7F86.

	Oracle Support Activity Review
	Oracle ACS Build Review (*)
	Oracle ACS CEMLI Catalog Services (*)
	Oracle ACS CEMLI Performance Check Review (*)
	Oracle ACS Delta Sizing Review (*)
	Oracle ACS Design Review (*)
	Oracle ACS End User Survey Diagnostic (*)
	Oracle ACS Jumpstart (*)
	Oracle ACS Production Assessment (*)
	Oracle ACS Upgrade Performance Tuning (*)
Fixed Scope Services (Production Readiness / Production Optimization)	Oracle ACS Standard System Installation
	Oracle ACS Standard Software Installation and Configuration
	Oracle ACS Preproduction Readiness Review
	Oracle ACS Configuration Review and Recommendations
	Oracle ACS High Availability Review and Recommendations (*)
	Oracle ACS Capacity Planning Review and Recommendations (*)
Fixed Scope Services (Production Readiness / Production Optimization)	Oracle ACS Advanced Support Knowledge Workshop
	Oracle ACS Performance Review and Recommendations
	Oracle ACS Go-Live Support
	Oracle ACS Production Diagnostic Review and Recommendations
	Oracle ACS Patch Review and Installation
	Oracle ACS System Relocation
	Oracle ACS Backup and Recovery Review
	Oracle ACS Connectivity Setup (*)
	Oracle ACS Supportability Planning and Design
	Oracle ACS Supplemental Resources - Technical Account Manager I
	Oracle ACS Supplemental Resources - Technical Account Manager II

Oracle ACS Supplemental Resources - Sr Advanced Support Engineer
Oracle ACS Supplemental Resources - Advanced Support Engineer
Oracle ACS Supplemental Resources - Sr Data Center Engineer
Oracle ACS Supplemental Resources - Data Center Engineer
Oracle ACS Premier Support Qualification
Oracle ACS Security Review and Recommendations
Oracle ACS Software Lifecycle Plan Review (*)
Oracle ACS Private Cloud Database Provisioning and Readiness Pack
Oracle ACS Security Design and Hardening Pack
Oracle ACS Database Security Review Pack
Oracle ACS Platform Provisioning and Readiness Pack
Oracle ACS Platform Consolidation and Migration Pack (*)
Oracle ACS Advanced Database Support (*)
Oracle ACS Modernization and Upgrade Roadmap
Oracle ACS Standard System De-Installation
Oracle ACS Upgrade Assurance for Oracle Database
Oracle ACS Upgrade Support for Oracle Database
Oracle ACS Workload Planning and Design
Oracle ACS Transition Services (Delivery Local ou Remoto ou Local/Remoto)

Engineered Systems Services	Oracle ACS Exadata Patching Service (*)
	Oracle ACS Exadata Monitoring Service (*)
	Oracle Exadata Installation Service
	Oracle Exadata Start-Up Pack
	Oracle Exadata Configuration Service
	Oracle Exadata Production Support Readiness
	Oracle Exadata Quarterly Patch Deployment Service
	Oracle Exalogic Start-UP Pack
	Oracle Exalogic Installation Service
	Oracle Exalogic Configuration Service
	Oracle Exalogic Production Support Readiness
	Oracle Exalogic Quarterly Patch Deployment Service
	Oracle SuperCluster Start-UP Pack
	Oracle SuperCluster Installation Service
	Oracle SuperCluster Configuration Service
	Oracle SuperCluster Production Support Readiness
	Oracle SuperCluster Quarterly Patch Deployment Service
	Oracle Exalytics Start-UP Pack
	Oracle Exalytics Installation Service
	Oracle Exalytics Configuration Service
	Oracle Exalytics Production Support Readiness
	Oracle Exalytics Quarterly Patch Deployment Service
	Oracle Big Data Appliance Start-UP Pack
	Oracle Big Data Appliance Installation Service
	Oracle Big Data Appliance Configuration Service
	Oracle Big Data Appliance Production Support Readiness
Oracle Big Data Appliance Quarterly Patch Deployment Service	
Oracle Zero Data Loss Recovery Appliance Installation Service	
Oracle Zero Data Loss Recovery Appliance Configuration Service	

	Oracle Zero Data Loss Recovery Appliance Production Support Readiness
	Oracle Zero Data Loss Recovery Appliance Quarterly Patch Deployment Service
Lifecycle Support Services	Oracle ACS Performance Tuning and Benchmarking Service
	Oracle ACS Migration Service
	Oracle ACS Consolidation Planning Service
	Oracle ACS Load Testing and Analysis Service
Advanced Monitoring and Resolution	Oracle Advanced Monitoring for Oracle E-Business Suite
	Oracle Advanced Monitoring for Siebel
	Oracle Advanced Monitoring for Engineering Systems
	Oracle Advanced Monitoring for WebLogic
	Oracle Advanced Monitoring for Oracle Database/RAC
	Oracle Advanced Monitoring for SOA Suite
	Oracle Advanced Monitoring for Hyperion
	Oracle Advanced Monitoring for Oracle Solaris
	Oracle Advanced Monitoring for Oracle Virtual Machine
	Oracle Advanced Monitoring for Oracle Fusion Middleware
	Oracle Advanced Monitoring for Oracle Fusion Applications
	Oracle Advanced Monitoring & Resolution for Oracle E-Business Suite
	Oracle Advanced Monitoring & Resolution for Siebel
	Oracle Advanced Monitoring & Resolution for Engineering Systems
	Oracle Advanced Monitoring & Resolution for WebLogic
	Oracle Advanced Monitoring & Resolution for Oracle Database/RAC
	Oracle Advanced Monitoring & Resolution for SOA Suite
	Oracle Advanced Monitoring & Resolution for Hyperion
	Oracle Advanced Monitoring & Resolution for Oracle Solaris
	Oracle Advanced Monitoring & Resolution for Oracle Virtual Machine
Advanced Monitoring and Resolution	Oracle Advanced Monitoring & Resolution for Oracle Fusion Middleware

	Oracle Advanced Monitoring & Resolution for Oracle Fusion Applications
	Oracle Advanced Database Support – Fault Monitoring
Readiness and Extension Services for Oracle Platinum Services	Readiness and Extension Services for Oracle Platinum Services – Engineered Systems (*)
	Readiness and Extension Services for Oracle Platinum Services – Exalogic (*)
	Readiness and Extension Services for Oracle Platinum Services – Exalytics (*)
	Readiness and Extension Services for Oracle Platinum Services – SuperCluster (*)
	Readiness and Extension Services for Oracle Platinum Services - M9000 (*)
	Readiness and Extension Services for Oracle Platinum Services - Zero Data Loss Recovery Appliance (*)
Serviços Anuais (Annual Services)	Oracle ACS Business Help Desk for Software as a Service (“SaaS”)
	Oracle ACS Critical Process Management for Software as a Service (“SaaS”)
	Oracle ACS Engineered Systems Incremental Patch Deployment for Oracle Platinum Service
	Oracle ACS Engineered Systems Quarterly Patch Deployment
	Oracle ACS Extensions and Integrations Support for Software as a Service (“SaaS”)
	Oracle ACS Managed Identity Cloud Service
	Oracle ACS Managed Security Operation Center for Cloud
	Oracle ACS Regression Testing Services for Software as a Service (“SaaS”)
	Oracle ACS Solution Support Center Connected (“SSCC”)
Serviços para IaaS ou PaaS ou SaaS Oracle	Oracle ACS Technology Cloud Transition Service for Oracle ACS Applications Unlimited
	Oracle ACS Managed Applications Unlimited on Oracle ACS Technology Cloud Service

Este documento foi assinado digitalmente por Manoel Antonio Dos Santos. Para verificar as assinaturas vá ao site <https://assinaturas.com.br> e utilize o código 11FF5-89CA40AD-7F86.

Oracle ACS Managed Applications Unlimited Non-Production Service on Oracle ACS Technology Cloud
Oracle ACS Managed Applications Unlimited on Oracle ACS Technology Cloud
Oracle ACS Managed Cloud Helpdesk for Applications Unlimited
Oracle ACS Managed Cloud for Financial Services Applications on Oracle ACS Technology Cloud
Oracle ACS Managed Cloud for Life Sciences Warehousing Platform on Oracle ACS Technology Cloud
Oracle ACS Managed Database Cloud Service
Oracle ACS Managed Java Cloud Service
Oracle ACS Managed SOA Cloud Service for Oracle ACS Technology Cloud
Oracle ACS Managed Security Database Encryption Service for Oracle ACS IaaS
Oracle ACS Managed Security Database Encryption Service for Oracle ACS PaaS
Oracle ACS Managed Security Services for Oracle ACS Technology Cloud
Oracle ACS Managed Identity Cloud Service
Oracle ACS Managed Security Operations Center for Cloud
Oracle ACS Managed Security Web Application Firewall Service for Oracle ACS Technology Cloud
Oracle ACS Managed Security Vulnerability Assessment Service for Oracle ACS Technology Cloud
Oracle ACS Managed Security Database Vault Service for Oracle ACS Technology Cloud
Oracle ACS Managed Security File Integrity Monitoring Service for Oracle ACS Technology Cloud
Oracle ACS Managed Security Data Masking Service for Oracle ACS Technology Cloud
Oracle ACS Managed SOA Cloud Service for Oracle ACS Technology Cloud

Este documento foi assinado digitalmente por Manoel Antonio Dos Santos. Para verificar as assinaturas vá ao site <https://assinaturas.com.br:443> e utilize o código 1FFF5-89CA-90AD-7F86.

	Oracle ACS Managed Security Database Audit Service for Oracle ACS Technology Cloud
	Oracle ACS Mission Critical Support for SaaS
	Oracle ACS Business Help Desk for SaaS
	Oracle ACS Extensions and Integrations Support for SaaS
	Oracle ACS Regression Testing Services for SaaS
	Oracle ACS Critical Process Management for SaaS

ANEXO 2:

Service Group	OCS for Software
Assisted Services	Oracle OCS Backup and Recovery Assessment
	Oracle OCS OEM Alerts Assessment
	Oracle OCS Software Configuration Assessment
	Oracle OCS Software Performance Assessment
	Oracle OCS Patch Assessment
	Oracle OCS Software Configuration Assessment for Middleware
	Oracle OCS Support Activity Review
	Oracle OCS Migration Factory Implementation
	Oracle OCS Enterprise Manager Configuration Setup
	Oracle OCS Enterprise Solution Management
	Oracle OCS Implementation Advisory
	Oracle OCS Infrastructure Implementation Support

O (*) expressa que o serviço foi descontinuado ou substituído. Neste sentido, os serviços que possuem (*) não estarão disponíveis para futuros contratos, entretanto, foram mantidos como referência para contratos em vigor.

VALIDADE DESTA CERTIDÃO 180 (CENTO E OITENTA) DIAS

São Paulo, 25 de abril de 2022.

[#67716270800#]

**ABES – ASSOCIAÇÃO BRASILEIRA DAS EMPRESAS DE SOFTWARE
MANOEL ANTONIO DOS SANTOS-DIRETOR JURÍDICO**

PROTOCOLO DE ASSINATURA(S)

O documento acima foi proposto para assinatura digital na plataforma Portal de Assinaturas AssinaForte. Para verificar as assinaturas clique no link: <https://assinaforte.com.br/Verificar/1FF5-89CA-A0AB-7F86> ou vá até o site <https://assinaforte.com.br:443> e utilize o código abaixo para verificar se este documento é válido.

Código para verificação: 1FF5-89CA-A0AB-7F86



Hash do Documento

D23D9E5FF72FE25B73995564E38ADBC44D5910A176827DCD2F2FDC83390889E8

O(s) nome(s) indicado(s) para assinatura, bem como seu(s) status em 26/04/2022 é(são) :

- Manoel Antonio Dos Santos (Signatário - ABES Associação Brasileira das Empresas de Software) - 677.162.708-00 em 26/04/2022 22:56 UTC-03:00

Tipo: Certificado Digital



[Voltar](#)[Imprimir](#)

Certificado de Regularidade do FGTS - CRF

Inscrição: 59.456.277/0001-76
Razão Social: ORACLE DO BRASIL SISTEMAS LTDA
Endereço: R DOUTOR JOSE AUREO BUSTAMANTE 455 MORUMBI BUSINESS CT /
SANTO AMARO / SAO PAULO / SP / 04710-090

A Caixa Econômica Federal, no uso da atribuição que lhe confere o Art. 7, da Lei 8.036, de 11 de maio de 1990, certifica que, nesta data, a empresa acima identificada encontra-se em situação regular perante o Fundo de Garantia do Tempo de Serviço - FGTS.

O presente Certificado não servirá de prova contra cobrança de quaisquer débitos referentes a contribuições e/ou encargos devidos, decorrentes das obrigações com o FGTS.

Validade: 12/07/2022 a 10/08/2022

Certificação Número: 2022071200402409148165

Informação obtida em 12/07/2022 10:13:21

A utilização deste Certificado para os fins previstos em Lei esta condicionada a verificação de autenticidade no site da Caixa:
www.caixa.gov.br



REPÚBLICA FEDERATIVA DO BRASIL

CADASTRO NACIONAL DA PESSOA JURÍDICA

NÚMERO DE INSCRIÇÃO 59.456.277/0001-76 MATRIZ	COMPROVANTE DE INSCRIÇÃO E DE SITUAÇÃO CADASTRAL	DATA DE ABERTURA 01/09/1988
--	---	---------------------------------------

NOME EMPRESARIAL ORACLE DO BRASIL SISTEMAS LTDA

TÍTULO DO ESTABELECIMENTO (NOME DE FANTASIA) *****	PORTE DEMAIS
---	------------------------

CÓDIGO E DESCRIÇÃO DA ATIVIDADE ECONÔMICA PRINCIPAL 62.09-1-00 - Suporte técnico, manutenção e outros serviços em tecnologia da informação
--

CÓDIGO E DESCRIÇÃO DAS ATIVIDADES ECONÔMICAS SECUNDÁRIAS 46.51-6-01 - Comércio atacadista de equipamentos de informática 46.51-6-02 - Comércio atacadista de suprimentos para informática 46.69-9-99 - Comércio atacadista de outras máquinas e equipamentos não especificados anteriormente; partes e peças 95.12-6-00 - Reparação e manutenção de equipamentos de comunicação 62.02-3-00 - Desenvolvimento e licenciamento de programas de computador customizáveis 63.11-9-00 - Tratamento de dados, provedores de serviços de aplicação e serviços de hospedagem na internet 62.04-0-00 - Consultoria em tecnologia da informação 74.90-1-99 - Outras atividades profissionais, científicas e técnicas não especificadas anteriormente 85.99-6-99 - Outras atividades de ensino não especificadas anteriormente 82.99-7-99 - Outras atividades de serviços prestados principalmente às empresas não especificadas anteriormente 73.19-0-04 - Consultoria em publicidade

CÓDIGO E DESCRIÇÃO DA NATUREZA JURÍDICA 206-2 - Sociedade Empresária Limitada

LOGRADOURO R DOUTOR JOSE AUREO BUSTAMANTE	NÚMERO 455	COMPLEMENTO ANEXO MORUMBI BUSINESS CEN
---	----------------------	--

CEP 04.710-090	BAIRRO/DISTRITO VILA SAO FRANCISCO	MUNICÍPIO SAO PAULO	UF SP
--------------------------	--	-------------------------------	-----------------

ENDEREÇO ELETRÔNICO ROSANGELA.MARQUES@ORACLE.COM	TELEFONE (11) 3333-1817 / (11) 3333-1817
--	--

ENTE FEDERATIVO RESPONSÁVEL (EFR) *****
--

SITUAÇÃO CADASTRAL ATIVA	DATA DA SITUAÇÃO CADASTRAL 03/11/2005
------------------------------------	---

MOTIVO DE SITUAÇÃO CADASTRAL

SITUAÇÃO ESPECIAL *****	DATA DA SITUAÇÃO ESPECIAL *****
----------------------------	------------------------------------

Aprovado pela Instrução Normativa RFB nº 1.863, de 27 de dezembro de 2018.

Emitido no dia **12/07/2022** às **10:16:49** (data e hora de Brasília).

Página: **1/1**



MINISTÉRIO DA FAZENDA
Secretaria da Receita Federal do Brasil
Procuradoria-Geral da Fazenda Nacional

**CERTIDÃO POSITIVA COM EFEITOS DE NEGATIVA DE DÉBITOS RELATIVOS AOS TRIBUTOS
FEDERAIS E À DÍVIDA ATIVA DA UNIÃO**

Nome: ORACLE DO BRASIL SISTEMAS LTDA
CNPJ: 59.456.277/0001-76

Ressalvado o direito de a Fazenda Nacional cobrar e inscrever quaisquer dívidas de responsabilidade do sujeito passivo acima identificado que vierem a ser apuradas, é certificado que:

1. constam débitos administrados pela Secretaria da Receita Federal do Brasil (RFB) com exigibilidade suspensa nos termos do art. 151 da Lei nº 5.172, de 25 de outubro de 1966 - Código Tributário Nacional (CTN), ou objeto de decisão judicial que determina sua desconsideração para fins de certificação da regularidade fiscal, ou ainda não vencidos; e
2. constam nos sistemas da Procuradoria-Geral da Fazenda Nacional (PGFN) débitos inscritos em Dívida Ativa da União (DAU) com exigibilidade suspensa nos termos do art. 151 do CTN, ou garantidos mediante bens ou direitos, ou com embargos da Fazenda Pública em processos de execução fiscal, ou objeto de decisão judicial que determina sua desconsideração para fins de certificação da regularidade fiscal.

Conforme disposto nos arts. 205 e 206 do CTN, este documento tem os mesmos efeitos da certidão negativa.

Esta certidão é válida para o estabelecimento matriz e suas filiais e, no caso de ente federativo, para todos os órgãos e fundos públicos da administração direta a ele vinculados. Refere-se à situação do sujeito passivo no âmbito da RFB e da PGFN e abrange inclusive as contribuições sociais previstas nas alíneas 'a' a 'd' do parágrafo único do art. 11 da Lei nº 8.212, de 24 de julho de 1991.

A aceitação desta certidão está condicionada à verificação de sua autenticidade na Internet, nos endereços <<http://rfb.gov.br>> ou <<http://www.pgfn.gov.br>>.

Certidão emitida gratuitamente com base na Portaria Conjunta RFB/PGFN nº 1.751, de 2/10/2014.
Emitida às 14:58:40 do dia 12/05/2022 <hora e data de Brasília>.
Válida até 08/11/2022.

Código de controle da certidão: **490E.74B5.3011.7944**

Qualquer rasura ou emenda invalidará este documento.

Observações RFB:

Certidão emitida exclusivamente por força de decisão judicial, exarada em 10/05/2022, nos autos do Mandado de Segurança 5010376-02.2022.4.03.6100.



TRIBUNAL DE CONTAS DA UNIÃO

Consulta Consolidada de Pessoa Jurídica

Este relatório tem por objetivo apresentar os resultados consolidados de consultas eletrônicas realizadas diretamente nos bancos de dados dos respectivos cadastros. A responsabilidade pela veracidade do resultado da consulta é do Órgão gestor de cada cadastro consultado. A informação relativa à razão social da Pessoa Jurídica é extraída do Cadastro Nacional da Pessoa Jurídica, mantido pela Receita Federal do Brasil.

Consulta realizada em: 12/07/2022 10:16:14

Informações da Pessoa Jurídica:

Razão Social: **ORACLE DO BRASIL SISTEMAS LTDA**
CNPJ: **59.456.277/0001-76**

Resultados da Consulta Eletrônica:

Órgão Gestor: **TCU**
Cadastro: **Licitantes Inidôneos**
Resultado da consulta: **Nada Consta**

Para acessar a certidão original no portal do órgão gestor, clique [AQUI](#).

Órgão Gestor: **CNJ**
Cadastro: **CNIA - Cadastro Nacional de Condenações Cíveis por Ato de Improbidade Administrativa e Inelegibilidade**
Resultado da consulta: **Nada Consta**

Para acessar a certidão original no portal do órgão gestor, clique [AQUI](#).

Órgão Gestor: **Portal da Transparência**
Cadastro: **Cadastro Nacional de Empresas Inidôneas e Suspensas**
Resultado da consulta: **Nada Consta**

Para acessar a certidão original no portal do órgão gestor, clique [AQUI](#).

Órgão Gestor: **Portal da Transparência**
Cadastro: **CNEP - Cadastro Nacional de Empresas Punidas**
Resultado da consulta: **Nada Consta**

Para acessar a certidão original no portal do órgão gestor, clique [AQUI](#).

Obs: A consulta consolidada de pessoa jurídica visa atender aos princípios de simplificação e

racionalização de serviços públicos digitais. Fundamento legal: Lei nº 12.965, de 23 de abril de 2014, Lei nº 13.460, de 26 de junho de 2017, Lei nº 13.726, de 8 de outubro de 2018, Decreto nº 8.638 de 15, de janeiro de 2016.



PODER JUDICIÁRIO
JUSTIÇA DO TRABALHO

CERTIDÃO NEGATIVA DE DÉBITOS TRABALHISTAS

Nome: ORACLE DO BRASIL SISTEMAS LTDA (MATRIZ E FILIAIS)

CNPJ: 59.456.277/0001-76

Certidão n°: 21960517/2022

Expedição: 12/07/2022, às 10:14:39

Validade: 08/01/2023 - 180 (cento e oitenta) dias, contados da data de sua expedição.

Certifica-se que **ORACLE DO BRASIL SISTEMAS LTDA (MATRIZ E FILIAIS)**, inscrito(a) no CNPJ sob o n° **59.456.277/0001-76**, **NÃO CONSTA** como inadimplente no Banco Nacional de Devedores Trabalhistas.

Certidão emitida com base nos arts. 642-A e 883-A da Consolidação das Leis do Trabalho, acrescentados pelas Leis ns.º 12.440/2011 e 13.467/2017, e no Ato 01/2022 da CGJT, de 21 de janeiro de 2022.

Os dados constantes desta Certidão são de responsabilidade dos Tribunais do Trabalho.

No caso de pessoa jurídica, a Certidão atesta a empresa em relação a todos os seus estabelecimentos, agências ou filiais.

A aceitação desta certidão condiciona-se à verificação de sua autenticidade no portal do Tribunal Superior do Trabalho na Internet (<http://www.tst.jus.br>).

Certidão emitida gratuitamente.

INFORMAÇÃO IMPORTANTE

Do Banco Nacional de Devedores Trabalhistas constam os dados necessários à identificação das pessoas naturais e jurídicas inadimplentes perante a Justiça do Trabalho quanto às obrigações estabelecidas em sentença condenatória transitada em julgado ou em acordos judiciais trabalhistas, inclusive no concernente aos recolhimentos previdenciários, a honorários, a custas, a emolumentos ou a recolhimentos determinados em lei; ou decorrentes de execução de acordos firmados perante o Ministério Público do Trabalho, Comissão de Conciliação Prévia ou demais títulos que, por disposição legal, contiver força executiva.